Request for Qualifications For Cable System Extensions RFQ No. 2015-MBI-03

ATTACHMENT A1

Response Cover Sheet

Name of Respondent				
Comcast (Comcast of Massachusetts II, Inc. & Comcast of Massachusetts/Virginia, Inc.)				
Mailing Address	City/Town		State	Zip Code
676 Island Pond Rd	Manchester		NH	03109
Telephone	Fax		Web Address	
617.945.2595	617.868.4715		see e-mail address	
Primary Contact for Clarification		Primary Contact E-mail Address		
Alicia Matthews		Alicia_Matt	hews@cable.comc	ast.com
Authorized Signatory		Authorize	d Signatory E-m	ail Address
Mary McLaughlin		Mary_McLaughlin@cable.comcast.com		
Legal Status/Jurisdiction (e.g., a Mas	sachusetts	Responde	ents DUNS No.	
corporation) Comcast of Massachusetts II, Inc. and		05-71	5-6663	
Comcast of Massachusetts/Virginia, Inc.				

Certification

(Name and Title)

The undersigned, Mary McLaughlin, Regional Senior Vice President

, hereby certifies

that I am a duly authorized representative of Comcast of Massachusetts II, Inc and Comcast of Massachusetts/Virginia, Inc. (Company Name)

and that all of the foregoing answers and all statements contained in any explanation are complete, true and correct. Providing false or misleading information or failure to provide all required information will be considered grounds for disqualification. I attest to the accuracy of all information contained in this application and verify that the information submitted is in fact complete, accurate and true.

Signed and sworn under the penalties of perjury

Springfield, MA Dated at:

(location)	
day ofJuly	, 2015
7	
(Signature)	
AcLaughlin	
	day ofJuly

Title/Position: Regional Senior Vice President

Comcast Response to Request for Qualifications for Cable System Expansions

Executive Summary

Comcast is a leading communications provider in Massachusetts, with voice, high-speed Internet, and video services for both residential and business customers. Since 1996, Comcast has invested over \$93 billion nationwide to develop and deploy a range of new broadband technologies as part of our commitment to provide superior services to our customers. As a result, Comcast has established an industry-wide reputation for technology leadership, superior customer service and operational efficiency. The company is growing the Internet side of our business by continually enhancing speeds for residential and business customers and by marshaling our resources as the nation's leading provider to make significant investments in both customer and network support. Further, by converging with voice and video products, Comcast has created new and convenient ways for our customers to access the communications tools, entertainment and content they want, when and where they want it.

Unlike other providers that are now building new networks, Comcast's advanced network has proven readily scalable, reliable and built for growth, enabling Comcast to not only meet but stay well ahead of consumer demand. In fact, Comcast has built, with private capital, a fiber backbone at the core of our network that stretches across the country with about 149,000 route miles of fiber - enough to wrap around the earth nearly six times – using the industry's most advanced optics/lasers and IP routing technologies. The company has invested significant resources in both local and national Network Operations Centers to ensure continual proactive monitoring of network health. The company also maintains large, locally based engineering and technical operations teams that work around the clock to maintain this level of reliability and to directly support the company's business and residential customers.

Comcast has a long history of working and partnering with local governments and organizations. Throughout our national footprint, Comcast partners with a wide range of established community organizations, leveraging their local expertise to deliver maximum benefits to our local communities and to build strong relationships in the neighborhoods, towns, and cities that we serve nationwide. In the Commonwealth, we have been granted video/CATV franchise agreements by 241 communities. We are proud to have provided over \$12 million in cash and in-kind contributions to our local partners throughout the Commonwealth in 2014, in the form of Comcast Foundation grants, sponsorships, volunteer hours, courtesy services and in-kind donations. We have also provided \$563,000 in Leaders &

Achievers Scholarships to graduating high school seniors in Massachusetts over the last five years, and helped to spruce up community sites each year during Comcast Cares Day, our nationwide day of employee volunteerism.

We continue to help communities address the digital divide, both with regard to broadband adoption and access. Comcast's Internet Essentials program is the largest and most expansive broadband adoption effort that a U.S. company has ever undertaken. Launched in fall 2011, Internet Essentials is offered in more than 30,000 schools in 4,000 districts, spanning 39 states and the District of Columbia. Internet Essentials tackles the broadband adoption gap (digital divide) head-on, addressing device availability, price, and media literacy. The program provides low-cost broadband service for \$9.95 a month; the option to purchase a full-service, Internet-ready computer for less than \$150; and multiple options for digital literacy training in print, online, and in person. This program is available throughout Comcast's footprint and will be available in any newly constructed areas.

Comcast's local employees have constructed and maintained thousands of miles of network infrastructure in Massachusetts, providing serviceability to over 2,740,000 homes and 231,000 business locations. Comcast employs over 3,911 people in Massachusetts. Since 2012 alone, Comcast has expanded our network, building over a hundred miles of new plant in Massachusetts, 75 miles of which are in Western Massachusetts. Of these 75 miles in Western Massachusetts, it bears noting that this construction encompassed nearly 900 separate projects, 43 miles of aerial build and 32 miles of underground build passing nearly 2,600 residences and businesses without prior access to the Comcast suite of services. Comcast typically builds our networks in areas with a population density of 20 homes per mile, but also as low as 15 homes per mile in more rural communities of Massachusetts. Moreover, Comcast has worked with both local and state officials to expand our plant in areas that are much more rural in nature. For example, as part of our recent franchise renewals with the Towns of Hardwick, Buckland, Shelburne, and Erving, Comcast has agreed to extend our plant multiple miles to serve additional homes; all located in areas that are far below our standard franchise build density, and even further below the national average for build density. In the State of Vermont, Comcast has entered into public-private partnerships with both the Vermont Telecommunications Authority and the Department of Public Service to extend our existing plant to reach unserved homes in remote areas.

While Comcast continues to review opportunities to expand our network, as the MBI recognizes, there are areas in the Commonwealth that do not fit the traditional economic model of prudent investment. The MBI has identified 10 towns, portions of which are so designated and, as a result, lacking access to broadband service. With the MBI's support, the

economics of deploying broadband infrastructure to these areas would be altered. In partnership with the MBI, Comcast proposes to extend our existing plant in nine of these towns, as more fully described below.

Statement of Qualifications

Comcast Cable is the nation's largest video, high-speed Internet and phone provider to residential customers under the Xfinity brand as well as to businesses. Comcast has invested in technology to build a sophisticated network that delivers the fastest broadband speeds, and brings customers personalized video, communications and home management offerings. Some key facts about Comcast are:

- Nation's Largest Video Provider: 21.7 million customers
- Nation's Largest Residential High-Speed Internet Provider: 20.7 million customers
- Nation's Fourth Largest Phone Company: 10.7 Million customers
- Combined Customer Relationships: 53.1 million
- Homes and Businesses Passed: 53.8 million
- Operations: 39 states and Washington, D.C.

A copy of the Comcast Corporation Annual Report on Form 10-K for the year ending December 31, 2014, as well as other filings made with the Securities and Exchange Commission, is available via the link below or at www.cmcsa.com under "Financials." A hard copy will be provided upon request.

- Comcast's Western New England Region, directly responsible for customer operations in Western Massachusetts consists of a 10 member Senior Leadership Team situated in Berlin, CT; South Burlington, VT; and Springfield, MA with over 150 years of combined cable system leadership experience.
- In addition to Comcast Western New England Region, operations are also managed at the corporate and division level. Comcast New England headquarters is operated out of Manchester, NH with Senior Operations officials located in this facility and throughout New England.
- In Western Massachusetts alone, Comcast is the holder of 35 franchise agreements providing legal authority to operate and occupy the public rights of way pursuant to the General Laws of the Commonwealth.

To review Comcast's financial responsibility, please see:

a. Audited Financial Statement or 10K Report for the most recent two years at the following link:

2013 10K Annual Report: http://files.shareholder.com/downloads/CMCSA/4090682790x0xS1193125-14-47522/902739/filing.pdf

2014 10K Annual Report: <u>http://files.shareholder.com/downlaods/CMCSA/4090682790x0xS1193125-15-68526/1166691/filing.pdf</u>

b. Statement of income and related Earnings; Cash flow statement; Balance Sheet; Opinion concerning financial statements from a CPA; Primary banking source letter of reference can be obtained at:

http://cmcsk.com/financials.cfm

Key Questions

What other rural networks of similar scale and density do you currently operate? (Please provide details.)

Comcast operates networks for the provision of voice, video and data services in 39 states. These networks vary in scope and size from urban settings to very rural settings. Our operating principles to serve each and every customer do not change in that we strive to serve every customer in a manner that ensures the customer experience will be our best product. Although we serve large cities across America, we also have many rural areas across our entire service footprint. The Western New England Region is operated by a team of empowered leaders located in Berlin, CT; Springfield, MA; and South Burlington, VT. For more than three decades, Comcast has been the franchised provider in rural Western Massachusetts communities such as Gill, Buckland, Erving and many more. Every one of our customers in these communities has had full access to advanced offerings in our full suite of services at the same time they were offered to larger cities such as Holyoke, Springfield and Boston.

What other rural networks of similar scale and density have you built and/or extended? (Please provide examples of reference communities where you have conducted similar network builds and/or extensions.)

For many decades, Comcast has served 35 communities along the I-91 corridor of Western Massachusetts up and down the Pioneer Valley. Many of these communities are very rural in nature. Our initial franchise agreements traditionally had a designated build area along with a density model for plant/line extension. Throughout the term of every franchise agreement, line extensions occurred each year per line extension models. As franchises were renewed, new rural pockets were designated for plant extension.

In the last three years, 75 miles of plant extension have been built in Western Massachusetts. Of these 75 miles in Western Massachusetts, it bears noting that this construction encompassed nearly 900 separate projects, 43 miles of aerial build and 32 miles of underground build passing nearly 2,600 residences and businesses combined without prior access to Comcast's suite of services.

Another example of rural deployment of broadband occurred in the State of Vermont. In the last two years, approximately 82.28 miles of plant extensions have been built in Vermont. Of these 82.28 miles, approximately 51.68 miles passed 1,055 commercial units and approximately 30.6 miles passed 1,736 homes. The plant extensions were built in response to customer requests for service in areas with less than 16 homes per mile. Additionally, Comcast built approximately 16.04 miles of plant extensions in partnership with the Vermont Telecommunications Authority. These plant extensions expanded service in four Vermont towns and were also in areas with less than 16 homes per mile.

Throughout Comcast's nationwide footprint, there are similar examples where Comcast has built or extended existing networks in rural areas.

Typically what level of coverage would you provide in rural areas (in terms of % of currently unserved homes that you propose to pass)?

Comcast typically builds our networks in areas with a population density of 20 homes per mile from our nearest serviceable termination point, but also as low as 15 homes per mile in more rural communities of Western Massachusetts. Comcast typically builds to within 125 feet of a home. If a location exceeds this standard drop distance, customers are asked to make a contribution in aid of construction to offset the costs of the non-standard drop.

How could the towns or the state incentivize you to provide coverage that exceeds 96%?

Comcast is committed to working with the towns we serve to expand our plant to every resident seeking service. There are many factors that drive costs to deploy infrastructure including, but not limited to, the need for easements, topography, and distance from existing plant. Comcast remains willing to work with state or local officials to identify the unserved locations and costs associated with expansion to those locations.

What combinations of technologies would you deploy to enable coverage in your potential Broadband Expansion Project?

Comcast will deploy our DOCSIS 3.0 technology, enabling us to bring broadband speeds of up to 150 Megabits per second (Mbps) to the area. In addition, we are driving fiber deeper into our network allowing us to deliver speeds up to 505 Mbps to our residential customers. Our existing network is built on innovation and will only improve as the rest of the Internet catches up and new technologies emerge. The cable industry is just beginning to test DOCSIS 3.1, which is expected to be rolled out starting in 2016. In the future, DOCSIS 3.1 will give us the capacity to deliver speeds greater than 1 Gigabits per second (Gbps) to all of our customers.

For our commercial customers, we deliver bandwidth levels ranging from 1 Mbps up to 10 Gbps per second over a 100 Gbps backbone network.

What services would be made available to on-net subscribers? How would those services differ from currently served residents of each town (in terms of price and product description)?

Comcast will offer residents and businesses in the areas in which we expand our plant all of the products and services offered in the remainder of the town. Those products and service are of the same quality and price as those Comcast offers in major metropolitan areas. Please see the attached Price Listings for a complete list of services provided in these towns. (Attachment A)

Based on your experience, over what timeframe does the type of deployment contemplated by this RFQ typically take to implement?

There are many things that can impact the timing of deploying broadband infrastructure including, but not limited to, make ready processes, local ordinances and weather conditions. Comcast is willing to work with the MBI to discuss a mutually acceptable deployment schedule.

References

James Porter, Director & Smart Grid Policy Vermont Department of Public Service Telecommunications and Connectivity Division 112 State Street, Drawer 20 Montpelier, VT 05620-2601 Telephone: 802-828-4003 E-mail: james.porter@state.vt.us Hugh Campbell, Town Coordinator Town of Bernardston 38 Church Street Bernardston, MA 01337 Telephone: 413-648-5401 E-mail: bos@townofbernardston.org

Brian Noble, Town Administrator Town of Northfield Northfield Town Hall 69 Main Street Northfield, MA 01337 413-498-2901 x-15 admin@townnfld.comBrian

Proposal

Comcast of Massachusetts II, Inc. and Comcast of Massachusetts/Virginia, Inc. (collectively, "Comcast") are pleased to submit this response to the Request for Qualifications (RFQ). Comcast is confident that the public-private partnership proposed below – in which Comcast would use a combination of our own funds and the MBI grant to expand our cable plant – is the most efficient and effective way to bring broadband to unserved households in Western Massachusetts.

Proposed Expansion Areas

The MBI states that its goal is to reach 96% broadband availability in each of ten towns identified in the RFQ. The MBI has provided data indicating the number of unserved households and miles in each town. Over the past several months, Comcast has conducted detailed field surveys in each of these towns. The data we collected does not fully correlate with the MBI's data. Moreover, the MBI does not clearly state the total number of homes in each town, making it difficult to determine precisely how to arrive at the requested 96% broadband availability in each town. Accordingly, Comcast's proposal is based on the Comcast field surveys and the other data available to the company. In addition, Comcast's proposal applies to nine of the ten towns. The Town of Gill is excluded from Comcast's proposal because the company is engaged in ongoing franchise negotiations to expand our plant in that town. Upon completion of Comcast's proposed expansion project in Gill, Comcast expects that 96% of the town will have access to our broadband services.

Comcast proposes to extend our network so that 100% of the referenced and identified homes passed are serviceable. This would allow Comcast to install services to occupants of these homes upon request without requiring a contribution from them. Based on Comcast's field surveys and measurements, there are a number of unserved locations in the towns identified by the MBI that exceed the standard drop specification. Thus, the cost to serve these locations is greater than the average cost to serve the locations with standard drop distances. While we propose to build our plant to every household, Comcast is amenable to discussing this aspect of the proposal with the MBI to ensure we are meeting the MBI's project goals.

Terms of the Expansion Proposal

Based on a review of the data collected by our engineers, Comcast estimates the cost to extend our network to 1,032 homes in the nine communities would be approximately *****Begin Sensitive Information _____ End Sensitive Information*****. As indicated in the responses to the questions above, Comcast typically builds our network in areas where the density is 15-20 homes per miles. Comcast estimates that the average investment to serve homes is approximately ***** Begin Sensitive Information ____End Sensitive Information ***** per home. Given the investment the MBI is willing to make in order to expand broadband in the identified towns, Comcast is willing to increase our investment or per home cost, per household, to ***** Begin Sensitive Information ____End Sensitive Information** ***. In short, Comcast proposes to expand our plant to 1,032 homes in nine towns with a contribution from the MBI of *****Begin Sensitive Information ____End Sensitive Information** *** to help cover the estimated total cost of ***** Begin Sensitive Information ____End Sensitive Information** ***.

In Attachment B, Comcast includes a complete summary of the towns in which we propose to expand out plant, the total number of aerial and underground miles, total homes passed and total costs.

Comcast will agree with the MBI on a schedule for completion of each of these builds, depending on the amount of grant funds available in a given year.

Performance

1. Comcast will offer residents and businesses in the areas in which we expand our plant all of the products and services offered in the remainder of the town, at the same prices.

2. Comcast will file periodic progress reports with the MBI, with a final report due 30 days post build completion.

3. Comcast is and will remain the sole owner and operator of any network constructed under this proposal.

Attachment A

Price Listings for the Towns of: Buckland Chester Conway Hardwick Huntington Montague Northfield Pelham Shelburne

xfinity.

Services & Pricing

Effective July 01, 2015 Buckland, MA

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1-800-XFINITY | xfinity.com



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\$12.6
\$3.2
\$57.2
\$1.0

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary	
oullet, access to Pay-Per-View and On Demand programming, and Music Choice [®] With XFINITY Voice or Internet Service	\$39 95 \$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice®	\$69.95
KFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27 95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Lalino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary oullel	\$49 95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

BASIC AND DIGITAL ANCILLARY SERVICES

DASIC AND DIGITAL ANGIELANT SERVICES	
HBO®?	\$15 00
Showtime®7	\$12 00
Starz ^{e7}	\$12 00
Cinemax ^{er}	\$12 00
The Movie Channel ⁹⁷	\$12.00
Playboy ^e ⁷	\$19.95
Sports Entertainment Package [®] Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$8.95
Family Tier ¹⁷ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino ⁷ Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred ¹⁶ Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred plus One Premium ⁶ Includes Digital Preferred and choice of Showlime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred with HBO® Includes Digital Preferred and HBO®	\$32.95
Digital Preferred plus Two Premiums [®] Includes Digital Preferred and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$41,95
Digital Preferred with HBO® and One Premium [®] Includes Digital Preferred, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$44 95

Digital Preferred Plus ^e Includes Digital Preferred, HBO® and Starz®	
No longer available for new subscription effective 12/20/14)	\$44.95
Digital Premier [®] Includes Digital Preferred, HBO [®] , Showtime [®] , Starz [®] ,	
Cinemax® and Sports Entertainment Package	\$59.95
HD Technology Fee ¹²	\$9.95
DVR Service ⁹	\$10.00
AnyRoom® DVR Service ¹⁰	\$10.00
Digital Additional Outlet Service (SD or HD)"	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom® DVR Service	\$19.95
with AnyRoom® DVR Service (client)	\$9 95
with CableCARD ¹⁹	\$745
Digital Adapter Additional Outlet Service (SD or HD) ²⁰	\$2 99
with Digital Economy ²¹	\$2 99
with Family Tier??	\$2.99
with XFINITY TV Latino ²³	\$2.99

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INTERNATIONAL SELECTIONS

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Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SPT (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES24

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9 99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Pay-Per-View and On Demand Movies and Events ²⁵ (per tille or event)	Prices Vary
Streampix ¹¹²⁶	\$4.99
Vivid On Demand Subscription ¹⁷	\$19.99

MLB Extra Innings®	Call 1-800-XFINITY for pricing		
NHL® Center Ice®	Call 1-800-XFINITY for pricing		
NBA League Pass	Call 1-800-XFINITY for pricing		

VIDEO EQUIPMENT

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Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$2.30
Digital Adapter (Limited Basic Only - Primary Outlet, SD or HD)	\$0.00

Digital Adapter (Limiled Basic Only — SD or HD)	Isi and 2nd Additional	SO.00
Digital Adapter (Limited Basic Only	3rd Additional Outlet ar	
SD or HD)		\$0.50
CableCARD (first card in device)		\$0.00
CableCARD (second card in same device	e)	\$1.00
INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)	initial installation of Service	After Initial Installation of Service
Unwired Home ^{28,29} (Standard Installation)	\$32.00	N/A
Wired Home ^{28,29} (Standard Installation)	\$32.00	N/A
Two Products ³⁰	\$80.00	N/A
Three Products ³¹	\$90.00	N/A
Installation of each Additional Outlet	\$14 40	\$33.20
Activation of each Additional Outlet	\$6.10	\$22.95
Relocate Additional Outlet	\$14.50	\$30.30
Connect VCR/DVD	\$7.75	\$19.00
Upgrade/Downgrade of Service (No)	n-home visit required)	\$0.00
Upgrade DVR Service		\$28.45
Upgrade of Service (In-home visit requ	wed)	\$28,45
Downgrade of Service (In-home visit r	equired)	\$12.40
Hourly Service Visit ²⁹ For custom insta	\$35.80	
In-Home Service Visit (XFINITY TV)		\$37.0
REACTIVATION FEES (NO IN-HOME VISIT REQUIRED-PER	OCCURRENCE UNLE	SS NOTED)
Office reactivation for XFINITY Inter	net	\$6.00
Office reactivation for XFINITY Voice	,	\$6.00
OVE		04.0

(NO IN-HOME VISIT REGUIRED-PER OCCORRENCE ONLES	SNOTED)
Office reactivation for XFINITY Internet	\$6.00
Office reactivation for XFINITY Voice	\$6.00
Office reactivation for XFINITY TV	\$1,99
MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NO	TED)
Customer-Owned Video Equipment Credit	
See www.comcast.com/equipmentpolicy for additional	
information	\$2 50
Regional Sports Fee ²²	
(per month)	\$1.00
Service Protection Plan ²⁹ (per month) Inside home wring protection for cable TV, high-speed Internet and phone services	\$4.95
X1 Platform Upgrade Fee	\$19.99
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$25 00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ³⁴ (per piece)	Replacement Cost
Self Install Kit ²⁵	\$15.00
Self install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95

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BUND	LED	PACKA	GES ^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADI PACKAGE PRICING	DITIONAL TO TRIPLE PLAY
with Secure 300 add ^a	\$39.95
For SurePrice add ⁴	\$35.00
with Secure 350 add ³	\$49 95
For SurePrice add ⁴	\$45.00

TRIPLE PLAY PACKAGES

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Starter XF Triple Play Bundle Includes Digital Starter for primary outlet, Performance Internet and XFINITY Voice Unlimited ^{**} SurePrice [*]	\$147.49 \$124 99
SurePrice (for 12 month promotion customers subscribing before 12/10/13)1	\$119.99
Preferred XF Triple Play Bundle	
Includes Digital Starter and Digital Preferred for primary outlet,	
Performance Internet and XFINITY Voice Unlimited [~] SurePrice ⁵	\$160.49 \$144.99
SurePrice (for 12 month promotion customers subscribing on or before	
12/09/13) ^s SurePrice (for 12 month promotion customers subscribing 12/10/13 lbru	\$129.99
3/31/14)5	\$134.99
HD Preferred XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred and Starz [®] for primary outlet,	
HD Technology Fee, Performance Internet and XFINITY Voice Unlimited ¹¹ SurePrice ⁶	\$170 49 \$154 99
SurePrice (for 12 month promotion customers subscribing on or before	¢100.00
12/09/13) ⁵ SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	\$139.99
3/31/14) ⁵	\$144 99
HD Preferred Plus XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred, HBO [®] and Starz [®] for primary	
outlet, HD Technology Fee, Blast! [®] Internet and XFINITY Voice Unlimited [®] SurePrice ⁵	\$190.49 \$174.99
SurePrice (for 12 month promotion customers subscribing on or before	A100.00
12/09/13) ⁸ SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	\$159 99
3/31/14) ⁵	\$164.99

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HD Premier XF Triple Play Bundle Includes Digital Starter, Digital Premier and DVA Service or AnyRoom [®]	
DVR Service for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited" SurePrice ⁵ SurePrice (for 12 month promotion customers subscribing before 12/10/13) ⁸	\$215 49 \$184 99 \$179.99
HD Complete XF Triple Play Bundle Includes Digital Starter, Digital Premier, The Movie Channel [®] and AnyRoom [®] DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blastl [®] Internet, Wireless Gateway and XFINITY Voice Unlimited ^w SurrePrice for 12 month promotion customers subscribing before 12/10/13/ ⁶	\$245.49 \$224.99 \$219.99
Economy Triple Play XF Includes Digital Economy for primary outlet, Economy Plus Internet and XFINITY Voice Local with More®	\$92 85
XFINITY LATINO PAQUETE TRIPLE	
XFINITY 3300 Latino Includes XFINITY TV 300 Latino for primary outlet, Performance Internet, XFINITY Voice Uniimited [™] and Carefree Minutes Latin America 300 Can substitute Carefree Minutes Mexico 300. SurePrice ⁴	\$134 99 \$124 99
XFINITY 3450 Latino Includes XFINITY TV 450 Lalino for primary outlet, Performance Internet, XFINITY Voice Unlimited " and Carefree Minutes Latin America 300 Can subslitute Carefree Minutes Mexico 300 SureFrice (for 12 month promotion customers subscribing between 12/10/13 and 05/19/10)* SurePrice (for 12 month promotion customers subscribing on or before 12/80/13)*	\$142 49 \$134 99 \$124 99 \$119 99
XFINITY 3600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary oullet, Performance Internet, XFINITY Voice Unlimited" and Carefree Minutes Latin America 300 Can substitute Carefree Minutes Mexico 300. SurePrice*	\$160 49 \$144 99

XFINITY 3650 Latino Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz^s for primary outlet, HD Technology Fee, Performance Internet, XFINITY Voice Unlimited * and Carefree Minutes Latin America 300 Can substitute Carefree Minutes Mexico 300 \$170 49 \$154 99 SurePrice⁵ XFINTY 3150 Latino Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet and XFINITY Voice Unlimited " \$97.85 DOUBLE PLAY PACKAGES Blast Plus'" with HBO[®] Includes Digital Economy, Streampix" and HBO[®] for primary outlet and Bastl[®] Internet (No longer available for new subscription after 7/24/15) SurePrice⁹ SurePrice (for 12 month promotion customers subscribing before 9/29/2014)⁵ \$93 95 \$74 99 \$69 99 Internet Plus Includes Limited Basic, HBO[®], Streampix[®], standard definition digital converter and remote for primary outlet and Performance Internet SurePrice (for 12 month promotion customers subscribing before 9/29/2014)[®] \$74.95 \$64.99 \$59.99 Preferred XF Double Play Includes Digital Starter and Digital Preferred for primary outlet and Performance Internet SurePrice* XFINITY 2300 Latino \$141.85 \$109.99 Includes XFINITY TV 300 Latino for primary outlet and Performance \$103.90 \$99.99 Internel SurePrice⁵ XFINITY 2450 Latino X+INIT 7 2450 Latino Includes XFINIT V 450 Latino for primary outlet and Performance Internet SurePrice⁶ SurePrice (for 12 month promotion customers subscribing on or before 5/19/14)⁶ \$123 90 \$109 99 \$104.99

\$164.99

XFINITY 2150 Latino Includes XFINITY TV 150 Latino for primary outlet and Economy Plus \$57.90 Internet

\$159.80 \$119.99

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet and Performance Internet SurePrice⁴

XFINITY 2600 Latino

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier XF ⁶	HD Complete XF ⁶
HB0 ^{e7}	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included	included
Showtime**	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Starz ^{e7}	\$12.00	\$12 00	\$12.00	Included	Included	Included	Included
Cinemax ^{e7}	\$12 00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel®?	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included
Sports Entertainment Package ⁶	\$8.95	\$8.95	\$6.95	\$6.95	\$6.95	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	locluded	Included
AnyRoom® DVR Service**	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD) ¹¹	\$9 95	\$9 95	\$9.95	\$9 95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹²	\$9 95	\$9 95	\$9.95	Included	Included	Included	Included
Blast!® Speed Upgrade	\$65.95	\$12.00	\$12.00	\$12.00	Included	Included	Included
Extreme 150 Upgrade ¹²	\$99.95	\$46.00	\$46.00	\$46.00	\$34.00	\$34.00	\$34.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service-go to xfinity.com/policies

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TV Guide® Weekly Magazine (per month)	\$4 2
XFINITY [®] VOICE ^{1,36}	
XEINITY Voice—Unlimited"	\$44.9

XFINITY Voice—Unlimited"	\$44.9
With TV and Internet Service	\$39.9
XFINITY Voice—Local with More®	\$34 9
With TV or Internet Service	\$24.9

CAREEREE MINUTES" INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

obuiltings of international regions	
Carefree Minutes Asia 100	\$4 95
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes Mexico 300	\$9.95
Carefree Minutes Mexico 100	\$4.95
Carefree Minutes Western Europe 100	\$4.95
Carefree Minutes Worldwide Select 300	\$9 95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3 95
Additional Line with Calling Features	\$21 95
Additional Line without Calling Features	\$11.95
Voice/Data Modem	\$10.00
New Activation Fee (per occurrence)	\$29.95
Standard Installation (per occurrence)	\$99.00
In-Home Service Visit (XFINITY Voice, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per occurrence)	Replacement Cost

XFINITY® INTERNET^{1,37}

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XFINITY Internet Service Only	with XFINITY TV or Voice Service
\$39.95	\$29.95
\$49.95	\$49.95
\$66.95	\$53 95
\$78.95	\$65.95
\$114 95	\$99.95
\$399 95	\$399.95
	\$10.00
	\$10.00
less Router ⁴⁰	\$19.95
	\$4.95
al, up to 3 additional)	\$9.00
Wireless Adapter (each, one-time charge)	
Professional Internet Installation (per occurrence)	
	Service Only \$39.95 \$49.95 \$66.95 \$78.95 \$114.95 \$399.95 less Router ⁴⁰ al, up to 3 additional) arge)

Wireless Networking On-Site Professional Set-Up	
(Separate Trip, per occurrence)	\$99 95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95
Extreme 505 Activation Fee (per occurrence)	\$249.00
Extreme 505 Professional Internet Installation (per occurrence)	\$249.00
In-Home Service Visit (XFINITY Internet, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per occurrence)	Replacement Cost

TRIAL PACKAGES

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MYTV CHOICE ^{192,41}	
MyTV Choice Bundle Includes Gel Started, standard definition digital converter and remole for primary outlet, XFINITY Performance Internet and XFINITY Voice	\$97.95
MyTV Choice Plus Bundle Includes Gel Started Plus, standard definition digital converter and remote for primary oullet, XFINITY Performance Internet and XFINITY Voice Unlimited *	\$114.95
MyTV Choice Theme Packs ⁴²	
News & Info Includes 19 News and information channels: CNN, Fox News_MSNBC. History_HGTV_Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle- oriented: TNT, USA, SyFy, MTV, VH1, Bravo	\$10.00
Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM	C10.00

plus Streampix" \$10.00 Kids Includes 11 Kid and family-friendly channels: ABC Family,

Cartoon Nelwork, Disney Channel, Nickelodeon, Sprout \$10 00

 Cartoon Network, Disney Channel, Nickelködson, Sprout
 \$1000

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- Latino. Requires Digital Starter or XFINITY TV 450 Latino. Not available to customers with Lambd Base one, lineusles is customer assend vidio approximati cedit. An additional charge will apply for additional Cable/CARDs in the same divice

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- Inorder back paramites Inputies Charms 365 MyTV Choice as avoilable on a final basis only and may be discontinued by Contast at any firm MyTV Choice Requires purchase of Gel Starteri or Gel Starteri Pus, XTMITY Performance Internet Service and GPMITY Vance Universite. MyTV Choice customers domigrading or desconnections, VENITY Paramaza Internet and/or KENITY Yoles will not be nighted for Burdles and GPMITY functional terms in the Arman Arman Service Contast at any Choice Burdles unchange MyTV Choice Theme Packs and will nearly used burdle Basis waters service Gel Started 524 d5 pur wronth before 526 of Calicound with MyTV Choice Burdle In primary outcomes Gel Started and additional dipliar channels. For more information on MyTV Choice Bornete includes Gel Started and additional dipliar channels. For more information on MyTV Choice to terms information burdles 256 of Gel Started or Gel Started Plus. For more information on MyTV Choice ge to sow, Xingly contributions of the Started Plus. For more information on MyTV Choice ge to sow, Xingly contributions of the Started Plus.

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Services & Pricing

Effective July 01, 2015 Chester, MA, Conway, MA, Huntington, MA, Whately, MA



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BASIC SERVICES

Chester	
Limited Basic ¹⁴	\$17.10
Expanded Basic ¹⁵ Includes standard definition digital converter and remote for primary oullet	\$52.85
Conway	
Limited Basic ¹⁴	\$17.10
Expanded Basic ¹⁵ Includes standard definition digital converter and remote for primary outlet	\$52.85
Franchise Related Cost ¹⁶	\$0.33
Huntington	
Limited Basic ¹⁴	\$1710
Expanded Basic ¹⁵ Includes standard definition digital converter and remote for primary outlet	\$52.85
Franchise Related Cost ¹⁶	\$0.01
Whately	
Limited Basic ¹⁴	\$1710
Expanded Basic ¹⁵ Includes standard definition digital converter and remote for primary outlet	\$52.85
Franchise Related Cost**	\$1 24
Broadcast TV Fee (all areas)	\$3.25

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary	
outlet, access to Pay-Per-View and On Demand programming, and Music	
Choice [®] With XFINITY Voice or Internet Service	\$39.95 \$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music	
Choice	\$69.95
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino,	
standard definition digital converter and remote for primary outlet	\$27 95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino	
for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional	
digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional	
dinital channels for primary outlet	\$69.95
BASIC AND DIGITAL ANCILLARY SERVICES	
HBO®7	\$15.00
Showtime ⁶⁷	\$12.00

Showtime	\$12.00
Starz ^{e7}	\$12.00
Cinemax ^e 7	\$12.00
The Movie Channel®?	\$12.00
Playboy ^{e7}	\$19.95

Sports Entertainment Package [®] Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS	
Sports Network, FCS Atlantic, and FCS Central	\$8 95
Family Tier17 Includes over 35 channels including CNN Headline News,	
PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino' Includes over 45 channels of Spanish Language	
programming	\$17.95
Digital Preferred ¹⁸ Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred plus One Premium ⁴ Includes Digital Preferred and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred with HBO ^{ee} Includes Digital Preferred and HBO*	\$32.95
Digital Preferred plus Two Premiums ⁸ Includes Digital Preferred and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The	
Movie Channel [®]	\$41.95
Digital Preferred with HBO [®] and One Premium ⁵ Includes Digital Preferred, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$44.95
Digital Preferred Plus [®] Includes Digital Preferred, HBO® and Starz®	Q44.90
(No longer available for new subscription effective 12/20/14)	\$44.95
Digital Premier [®] Includes Digital Preferred, HBO [®] , Showlime [®] , Starz [®] , Cinemax [®] and Sports Entertainment Package	\$59.95
HD Technology Fee ¹²	\$9.95
DVR Service [®]	\$10.00
AnyRoom [®] DVR Service ¹⁰	\$10.00
Digital Additional Outlet Service (SD or HD) ¹¹	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom® DVR Service	\$19.95
with AnyRoom® DVR Service (client)	\$9.95
with CableCABD ¹⁹	\$7.45
Digital Adapter Additional Outlet Service (SD or HD) ²⁰	\$2.99
with Digital Economy ²¹	\$2.99
with Family Tier ²²	\$2.99
with XFINITY TV Latino23	\$2.99

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INTERNATIONAL SELECTIONS7

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Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SPT (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁴

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99

Gaiam TV Fit & Yoga On Demand		\$6.99
Pay-Per-View and On Demand Movie event)	es and Events ²⁵ (per ti	tle or Prices Vary
Streampix ¹²⁶		\$4.99
Vivid On Demand Subscription ²⁷		\$19.99
SPORTS PACKAGES ²⁴		
MLB Extra Innings®	Cali 1-80	D-XFINITY for pricing
NHL® Center Ice®	Call 1-80	D-XFINITY for pricing
NBA League Pass	Call 1-80	0-XFINITY for pricing
VIDEO EQUIPMENT		
Limited Basic Only Converter		\$1.00
Digital Converter		\$2.50
Remote Control		\$0.18
HD Digital Converter (Limited Basic On	ily)	\$2.30
Digital Adapter (Limited Basic Only	Primary Oullet, SD or H	HD) \$0.00
Digital Adapter (Limited Basic Only — SD or HD)	1st and 2nd Additional	Outlet, \$0.00
Digital Adapter (Limited Basic Only — SD or HD)	3rd Additional Outlet a	
CableCARD (first card in device)		\$0.00
CableCARD (second card in same device	e)	\$1.00
INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{28,29} (Standard Installation)	\$32.00	N/A

Disney Family Movies On Demand

Unwired Home ^{28,29} (Standard Installation)	\$32.00	N/A
Wired Home ^{20,29} (Slandard Installation)	\$32.00	N/A
Two Products ³⁰	\$80.00	N/A
Three Products ³¹	\$90.00	N/A
Installation of each Additional Outlet	\$14.40	\$33.20
Activation of each Additional Outlet	\$6.10	\$22.95
Relocate Additional Outlet	\$14.50	\$30.30
Connect VCR/DVD	\$7.75	\$19 00
Upgrade/Downgrade of Service (No in-home visit required)		\$0.00
Upgrade DVR Service		\$28.45
Upgrade of Service (In-home visit required)		\$28.45
Downgrade of Service (In-home visit required)		\$12.40
Hourly Service Charge ²⁸ For custom installation work		\$35.80
In-Home Service Visit (XFINITY TV)		\$37.05

REACTIVATION FEES

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)		
Office reactivation for XFINITY Internet	\$6 00	
Office reactivation for XFINITY Voice	\$6.00	
Office reactivation for XFINITY TV	\$6 00	

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\$5.99

BU	ND	PACK	AGES ^{1,2}	
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QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS AD PACKAGE PRICING	DITIONAL TO TRIPLE PLAY
with Secure 300 add ³	\$39.95
For SurePrice add ⁴	\$35.00
with Secure 350 add ³	\$49.95
For SurePrice add ⁴	\$45.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle Includes Digital Starter (or primary outlet, Performance Internet and XHINT Voice Unlimited SurePrice (tor 12 month promotion customers subscribing before 12/10/13) ^k	\$147 49 \$124 99 \$119 99
Preferred XF Triple Play Bundle	9110.02
Includes Digital Starter and Digital Preferred for primary oullet,	
Performance Internet and XFINITY Voice Unlimited" SurePrices	\$160 49 \$144 99
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13) ⁵	\$129.99
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	W120 00
3/31/14}5	\$134.99
HD Preferred XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred and Starz® for primary outlet,	
HD Technology Fee, Performance Internet and XFINITY Voice Unlimited" SurePrice ⁵	\$170 49 \$154 99
SurePrice (for 12 month promotion customers subscribing on or before	\$139 99
12/09/13) ⁵ SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	Φ128.88
3/31/14)5	\$144 99
HD Preferred Plus XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary	
outlet, HD Technology Fee, Blast! [®] Internet and XFINITY Voice Unlimited " SurePrice [®]	\$190 49 \$174 99
SurePrice (for 12 month promotion customers subscribing on or before	m170.00
12/09/13) ⁵ SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	\$159 99
3/31/14)5	\$164.99

HD Premier XF Triple Play Bundle Includes Digital Starter, Digital Premier and DVR Service or AnyRoom[®] DVR Service for primary outlet, HD Technology Fee, Blastl[®] Internet and XFINITY Voice Unlimited[™] SurePrice[®] SurePrice[®] for 12 month promotion customers subscribing before 12/10/13^k HD Complete XF Triple Play Bundle Includes Digital Starter, Digital Premier, The Movie Channel[®] and AnyRoom[®] DVR Service for primary outlet, Digital Arditinal Outlet Service on up to 3 TVs, HD Technology Fee, Blastl[®] Internet, Wireless Gateway and XFINITY Voice Unlimited[™] SurePrice[®] \$215 49 \$184.99 \$179.99 \$245 49 \$224 99 \$219 99 SumePrices SurePrice (for 12 month promotion customers subscribing before 12/10/13)5 Economy Triple Play XF Includes Digital Economy for primary outlet, Economy Plus Internet and XFINITY Voice Local with More® \$92.85 XFINITY LATINO PAQUETE TRIPLE XFINITY 3300 Latino Includes XFINITY TV 3300 Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited " and Carefree Minutes Latin America 300. Can substitute Carefree Minutes Mexico 300 SurrePtice* \$134 99 \$124 99 SurePrice⁶ XFINITY 3450 Latino XFINITY 3450 Latino Includes XFINITY TV 450 Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited" and Carefree Minutes Latin America 300. Can substitute Carefree Minutes Mexico 300 SurePrice (for 12 month promotion custamers subscribing between 12/10/13 and 05/19/14) SurePrice (for 12 month promotion custamers subscribing on or before 12/04/13) \$142 49 \$134 99 \$124 99 \$119 99 **XEINITY 3600 Latino** Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outliet, Performance Internet, XFINITY Voice Unlimited ^{*} and Carefree Minutes Latin America 300 Can substitute Carefree Minutes Mexico 300 \$160 49 \$144 99 SurePrice⁵

XFINITY 3650 Latino Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz [®] for primary outlet, HD Technology Fee, Performance Internet, XFINITY Voice Unlimited " and Carelree Minutes Latin America 300 Can subsitive Carefree Minutes Mexico 300 SurePrice [®]	\$170 49 \$154 99
XFINITY 3150 Latino	
Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet and XFINITY Voice Unlimited *	\$97.85
DOUBLE PLAY PACKAGES	
Blast Plus" with HBO®	
Includes Digital Economy, Streampix [®] and HBO [®] for primary outlet and Blast! [®] Internet (No longer available for new subscription after 7/24/15) SurePrice [®]	\$93.95 \$74.99
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)*	
Internet Plus	
Includes Limited Basic, HBO®, Streampix " standard definition digital	
converter and remote for primary outlet and Performance Internet	\$74.95
SurePrice ⁵	\$64.99
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)*	\$59.99
Preferred XF Double Play Includes Digital Starter and Digital Preferred for primary outlet and	
Performance Internet SurePrice ⁶	\$141 B5 \$109 99
XFINITY 2300 Latino	
Includes XFINITY TV 300 Latino for primary outlet and Performance	
Internet	\$103 90
SurePrice ⁶	\$99.99
XFINITY 2450 Latino Includes XFINITY TV 450 Latino for primary outlet and Performance	
Internel	\$123.90
SurePrice ⁵	\$109.99
SurePrice (for 12 month promotion customers subscribing on or before 5/19/14)*	\$104.99
XFINITY 2600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for	
primary outlet and Performance Internet	\$159.80
SurePrice ⁵	\$119.99
XFINITY 2150 Latino	
Includes XFINITY TV 150 Latino for primary outlet and Economy Plus	
Internet	\$57.90

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO®?	\$15.00	\$15 00	\$15 00	\$15 00	Included	Included	Included
Showtimeer	\$12.00	\$12.00	\$12.00	\$12.00	\$12,00	Included	Included
Starzes	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax ^{er}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included
Sports Entertainment Package"	\$8.95	\$8,95	\$6.95	\$6.95	\$6.95	Inclused	Included
DVR Service*	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	included	Included
AnyRoom [®] DVR Service ¹⁰	\$10.00	\$10,00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD)"	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹⁷	\$9.95	\$9.95	\$9,95	Included	included	Included	Included
Blast!* Speed Upgrade	\$65.95	\$12.00	\$12.00	\$12.00	Included	Included	Included
Extreme 150 Upgrade ¹³	\$99 95	\$46.00	\$46.00	\$46.00	\$34.00	\$34.00	\$34.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies

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MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit	
See www corncast corn/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ³² (per monlh)	\$1.00
Service Protection Plan ³³ (per month) Inside home wiring protection for cable TV, high speed Internet and phone services	\$4,95
X1 Platform Upgrade Fee	\$19.99
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$25.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5 99
Unreturned or Damaged Equipment Fees ³⁴ (per piece)	Replacement Cost
Self Install Kit ³⁵	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Poority Stopping)	\$29.95
Accessory Shipping and Handling	\$5.95

XFINITY[®] VOICE^{1,36}

TV Guide® Weekly Magazine (per month)

XFINITY Voice—Unlimited'"	\$44 95
With TV and Internet Service	\$39 95
XFINITY Voice—Local with More®	\$34 95
With TV or Internet Service	\$24 95

CAREFREE MINUTES" INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific

countries or international regions	
Carefree Minutes Asia 100	\$4.95
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes Mexico 300	\$9.95
Carefree Minutes Mexico 100	\$4 95
Carefree Minutes Western Europe 100	\$4.95
Carefree Minutes Worldwide Select 300	\$9.98

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Voice/Data Modern	\$10.00
New Activation Fee (per occurrence)	\$29 95
Standard Installation (per occurrence)	\$99.00
In-Home Service Visit (XFINITY Voice, per occurrence)	\$40 00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per occurrence)	Replacement Cost

XFINITY® INTERNET^{1,37}

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\$4.20

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Economy Plus	\$39.95	\$29.95
Performance Starter ³⁸	\$49.95	\$49.95
Performance	\$66.95	\$53.95
Blast!®	\$78.95	\$65.95
Extreme 150 ¹³ (No longer available for new subscription after 7/24/15)	\$114 95	\$99 95
Extreme 50513,39	\$399 95	\$399.95
Voice/Data Modem		\$10.00
Wireless Gateway		\$10.00
Ciena 3931 Modem & Netgear Wire	eless Router®	\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each addition	al, up to 3 additional)	\$9 00
Wircless Adapter (each, one-time ch	arge)	\$30.00
Professional Internet Installation (per occurrence)		\$99.95
Wireless Networking On-Site Profe devices per occurrence; with installation Voice or XFINITY Internet)		
Wireless Networking On-Site Profe (Separate Trip, per occurrence)	essional Set-Up	\$99.95
Wireless Networking On-Site Profe additional device over 4 devices per oc		\$29.95
Extreme 505 Activation Fee (per occurrence)		\$249.00
Extreme 505 Professional Internet occurrence)	Installation (per	\$249 00
In-Home Service Visit (XFINITY Inte	rnel, per occurrence)	\$40.00
Unreturned or Damaged Equipmen occurrence)	t Fees ³⁴ (per piece, per	Benlacement Cost

TRIAL PACKAGES¹

MYTV CHOICE^{182,41}

MyTV Choice Bundle

Includes Get Started, standard definition digital converter and remote for primary outlet, XFINITY Performance Internel and XFINITY Voice

Unlimited"

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MyTV Choice Plus Bundle

Includes Get Started Plus, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited*

MvTV Choice Theme Packs⁴²

News & Info Includes 19 News and information channels: CNN, Fox	
News, MSNBC, History, HGTV, Travel Channel	\$10 00

- Entertainment & Lifestyle Includes 31 Entertainment and lifestyle-oriented: TNT, USA, SyFy, MTV, VH1, Bravo \$10.00
- Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM \$10.00
- plus Streampix" Kids Includes 11 Kid and family-friendly channels: ABC Family, \$10.00
- Cartoon Network, Disney Channel, Nickelodeon, Sprout

Certain services evaluate separablely or as a part of ether levels of service. Concest between a subject to Concest's standard huma and conductors of concest Mean of human specified, process down and human model of the subject of the service of the other of human and the subject to Concest's standard huma and conductors of concest Mean of the theory free. Public Access Mean concess and human and the subject of the subject of the service costomer and you twin a compatible digital converter of CableCAPD device, human by end of the subject of the subject of the subject of the subject of the service costomer and you twin a compatible digital converter of CableCAPD device, private and the subject of the service costomer and you twin a compatible digital converter of CableCAPD device, private and the subject of the service costomer and you twin a compatible digital converter of CableCAPD device, private and the subject of the service costomer and you twin a compatible digital converter of CableCAPD device. The subject of the

- Not available to existences with Linnine (Besse only Multi subscribe to HD Lectrology) et al. nearby HD popularining. Not available in al. areas: May require inclutation acy non-refundable institution charge Requires diplat daugher. CabelCaRAD or stylasti converter. Requires purchase of Linnited Basic. Franchen Relitida Costa and equipitional and/or other institut costs in your community opermining scatters facilities and equipition and/or other institut costs in your community.
- Requires digital converter and purchase of Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.

\$97.95

\$114 95

- Lenno. Requess Digital Starter or XFMITY TV 450 Lalino. Not analtable to custaness with Lanund Basic only, includes a customer-owned video aquement codit. An editional charge will apply for additional CableCARDs in the same device.

- equiprement endet. An additional charge will apply for additional CableCARDs in the same divice. Includes update adapted and temple Display for additional CableCARDs in the same divice. Supplies adapted and the same temple and the second additional endet of the display second methods update second and the same template and the second additional endet permission characteristic or operangle update back on the wild dataset and permission characteristic or operangle update back on the wild dataset and permission characteristic or operangle update back on the wild datasets for On Demand content, permission characteristic or operangle update back on the wild datasets for On Demand content, permission characteristic or operangle update back on the wild datasets for On Demand content, permission characteristic or operangle update back on the wild datasets for On Demand content, permission characteristic or operangle update back on the wild dataset access to On Demand content, permission characteristic or operangle update back on the same additional context and the same status of the same section of the same permission of the same short the same section access the On Demand content, the package. Subscription will addomited the same addition of the same section of the same short of the same of the same short in the same section of the same short of the same short of the same short the same short of the
- continuing service with Compast in or out of spason, with remain emotion in the auto-serviceal program. Proce of Pay-Per, New and On Demmer Movie or Event is obspaned prior in the completion of the Pay-Per Verse or On Demand ordering process. Repurpts digital converter and Limited Basic to receive Streamph" on television. Streamph" recurded with the belowing tests of Services. IID Proteind Pars KT Direk Pay, HD Premier XF Triple Pay or HD Complete XF. Triple Pay, HD completion of the Direktophysic of the test pro-exact process of the belowing tests of Services. IID Protein Repurpt Service and the test pro-tead with the belowing tests of Services. IID Protein Repurpt Service and the test of the test pro-tead with the belowing tests of Services. IID Protein Repurpt Service and the test of the test pro-tead with the off-service service service and the test of the test pro-tead service with the test of the test pro-duct water that the service service and the test service and the test of test of the test of the test of test of

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Services & Pricing

Effective July 01, 2015 Hardwick, MA

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XFINITY[®] TV¹

Limited Basic ^{14,15}	\$1710
Broadcast TV Fee	\$3 25
Expanded Basic ¹⁶ Includes standard definition digital converter and remote for primary outlet	\$52 85
DIGITAL SERVICES	
Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice [®] With XFINITY Voice or Internet Service	\$39 95 \$37 95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice®	\$69 95
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary oullet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary oullet	\$69.95

BASIC AND DIGITAL ANCILLARY SERVICES

HB0 ^{e7}	\$15.00
Show time®7	\$12.00
Starz ^{er}	\$12.00
Cinemax ^e 7	\$12.00
The Movie Channel®7	\$12 00
Playboy ^{er}	\$19.95
Sports Entertainment Package ⁸ Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$8.95
Family Tier ¹⁷ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino⁷ Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred ¹⁶ Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred plus One Premium ^a Includes Digital Preferred and choice of Showlime ³ , Starz ³ , Cinemax ⁶ or The Movie Channel ⁶	\$29.95
Digital Preferred with KBO** Includes Digital Preferred and HBO*	\$32.95
Digital Preferred plus Two Premiums ¹ Includes Digital Preferred and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$41 95
Digital Preferred with HB0 ^e and One Premium [*] Includes Digital Preferred, HB0 ^e and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$44.95
Digital Preferred Plus ⁴ Includes Digital Preferred, HBO* and Starz* (No longer available for new subscription effective 12/20/14)	\$44.95

Digital Premier® Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and Sports Entertainment Package HD Technology Fee¹² OVR Service® AnyRoom® DVR Service® Digital Additional Outlet Service (SD or HD)¹¹ \$59 95 \$9 95 \$10.00 \$10.00 \$9.95 with DVR Service⁹ \$19.95 with AnyRoom® DVR Service \$19.95 with AnyRoom® DVR Service (client) \$9.95 wilh CableCARD19 \$7.45 Winn CantecARD¹⁰ Digital Adapter Additional Outlet Service (SD or HD)²⁰ with Digital Econormy²¹ with Family Tier²² with XFINITY TV Latino²³ \$2 99 \$2.99 \$2 99 \$2.99

INTERNATIONAL SELECTIONS7

\$9 99
\$9.99
\$11.99
\$14.99
\$14.99
\$14.99
\$9.99
\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES24

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9 99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6 99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Pay-Per-View and On Demand Movies and Events ²⁵ (per title or event)	Prices Vary
Streampix"2	\$4,99
Vivid On Demand Subscription ²⁷	\$19.99

SPORTS PACKAGES²⁴

Call 1-800-XFINITY for pricing
Call 1-800-XFINITY for pricing
Call 1-800-XFINITY for pricing

VIDEO EQUIPMENT

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Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$2.30
Digital Adapter (Limited Basic Only - Primary Outlet, SD or HD)	\$0.00

Digital Adapter (Limited Basic Only	Ist and Znd Additional	Ounet, \$0.00
Digital Adapter (Limited Basic Only	3rd Additional Outlet a	nd above.
SD or HD)		\$0.50
CableCARD (first card in device)		\$0.00
CableCARD (second card in same device	e)	\$1.00
INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)	initial installation of Service	After Initiai Installation of Service
Unwired Home ^{28,29} (Standard Installation)	\$32.00	N/A
Wired Home ^{28,29} (Standard Installation)	\$32.00	N/A
Two Products ³⁰	\$80.00	N/A
Three Products ³¹	\$90.00	N/A
Installation of each Additional Outlet	\$14 40	\$33 20
Activation of each Additional Outlet	\$6.10	\$22.95
Relocate Additional Outlet	\$14,50	\$30.30
Connect VCR/DVD	\$7.75	\$19.00
Upgrade/Downgrade of Service (No in	n-home visit required)	\$0.00
Upgrade DVR Service		\$28.45
Upgrade of Service (In-home visit required)		\$28.45
Downgrade of Service (In-home visit required)		\$12.40
Hourty Service Charge ²⁹ For custom m	stallation work	\$35.80
In-Home Service Visit (XFINITY TV)		\$37.05

REACTIVATION FEES

(NO IN-HOME VISIT REQUIRED—PER OCCORRENCE ON	LESS NOTED)
Office reactivation for XFINITY Internet	\$6 00
Office reactivation for XFINITY Voice	\$6 00
Office reactivation for XFINITY TV	\$6 00

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NO	TED)
Customer-Owned Video Equipment Credit	
See www.comcast.com/equipmentpolicy for additional	
information	\$2 50
Regional Sports Fee ³²	
(per month)	\$1.00
Service Protection Plan ²³ (per month) Inside home wring protection for cable TV, high-speed Internet and phone services	\$4.95
X1 Platform Upgrade Fee	\$19.99
Field Collection Charge Visit to customer's residence required	
to collect past due balance or unrelurned equipment	\$25.00
Returned Payment Item (each)	\$20.00
Late Fee	5% ol overdue balance
Convenience Fee-Agent For payment made by phone with a	
Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ²⁴ (per piece)	Replacement Cost
Self Install Kit ¹⁴	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95

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BUN	DLED	PACKA	GES ^{1,2}

QUAD PLAY PACKAGES

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PACKAGE PRICING	
with Secure 300 add ³	\$39.95
For SurePrice add ⁴	\$35.00
wilh Secure 350 add ³	\$49_95
For SurePrice add ⁴	\$45.00
TRIPLE PLAY PACKAGES	
Starter XF Triple Play Bundle	
Includes Digital Starter for primary outlet, Performance Internet and	
XFINITY Voice Unlimited"	\$147.49
SurePrice ⁵	\$124.9
SurePrice (for 12 month promotion customers subscribing before 12/10/13)6	\$119.99
Preferred XF Triple Play Bundle	
Includes Digital Starter and Digital Preferred for primary outlet,	
Performance Internet and XFINITY Voice Unlimited	\$160.49
SurePrices	\$144.9
SurePrice (for 12 month promotion customers subscribing on or before	
12/09/13) ⁵	\$129 9
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	***
3/31/14)5	\$134.9

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Includes Digital Starter, Digital Preferred and Starz [®] for primary outlet,
HD Technology Fee, Performance Internet and XFINITY Voice Unlimited *
SurePrice ⁵
SurePrice (for 12 month promotion customers subscribing on or before
12/09/13)5
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru
3/31/14)5
HD Preferred Plus XF Triple Play Bundle
Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary
outlet, HD Technology Fee, Blast! [®] Internet and XFINITY Voice Unlimited "

HD Preferred Plus XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary	
outlet, HD Technology Fee, Blast!* Internet and XFINITY Voice Unlimited "	\$190.49
SurePrice ⁵	\$174.99
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13) ⁵	\$159.99
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	<i>w</i> 100.00
3/31/14)5	\$164.99

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\$170.49 \$154.99

\$139 99

\$144.99

HD Premier XF Triple Play Bundle Includes Digital Starter, Digital Premier and DVR Service or AnyRoom [®]	
DVR Service for primary outlet, HD Technology Fee, Blast!® Internet and	
XFINITY Voice Unlimited"	\$215.49
SurePrices	\$184 99
SurePrice (for 12 month promotion customers subscribing before 12/10/13)*	\$179.99
HD Complete XF Triple Play Bundle	
Includes Digital Starter, Digital Premier, The Movie Channel® and AnyRoom® DVR Service for primary outlet, Digital Additional Outlet	
Service on up to 3 TVs. HD Technology Fee. Blast!® Internet, Wireless	
Gateway and XFINITY Voice Unlimited"	\$245.49
SurePrice ⁵	\$224.99
SurePrice (for 12 month promotion customers subscribing before 12/10/13)*	\$219.99
Economy Triple Play XF	
Includes Digital Economy for primary outlet, Economy Plus Internet and	
XFINITY Voice Local with More®	\$92.85
XFINITY LATINO PAQUETE TRIPLE	
XFINITY 3300 Latino	_
Includes XFINITY TV 300 Latino for primary outlel, Performance Internel,	
XFINITY Voice Unlimited " and Carefree Minutes Latin America 300 Can	
substitute Carefree Minutes Mexico 300	\$134 99
SurePrice ⁵	\$124.99
XFINITY 3450 Latino Includes XFINITY TV 450 Latino for primary outlet, Performance Internet,	
XFINITY Voice Unlimited [™] and Carefree Minules Lalin America 300. Can	
substitute Carefree Minutes Mexico 300	\$142.49
SurePrice	\$134 99
SurePrice (for 12 month promotion customers subscribing between 12/10/13	010100
and 05/19/14) ^s SurePrice (for 12 month promotion customers subscribing on or before	\$124 99
12/09/13) ¹	\$119.99
XFINITY 3600 Latino	
Includes Digital Starter, Digital Preferred and XFINITY TV Latino for	
primary outlet, Performance Internet, XFINITY Voice Unlimited" and	
Carefree Minutes Lalin America 300 Can substitute Carefree Minutes	\$160.49
Mexico 300 SurePrice ⁶	\$160 49

XFINITY 3650 Latino	
Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz®	
for primary outlet, HD Technology Fee, Performance Internet, XFINITY	
Voice Unlimited " and Carefree Minutes Latin America 300, Can	
substitute Carefree Minutes Mexico 300	\$170.49
Substitute Catenee Millioles Mexico 300	\$154.9
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XFINITY 3150 Latino	
Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet	
and XFINITY Voice Unlimited"	\$97.8
DOUBLE PLAY PACKAGES	
Blast Plus" with HBO®	
Includes Digital Economy, Streampix" and HBO® for primary outlet and	
Blas!!* Internet (No longer available for new subscription after 7/24/15)	\$93.9
SimePrice ⁵	\$74.9
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)*	\$69.9
Internet Plus	
Includes Limited Basic, HBO®, Streampix *, standard definition digital	
converter and remote for primary outlet and Performance Internet	\$74.9
SurePrice ⁵	\$64.9
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)*	\$59.9
Preferred XF Double Play	
Includes Digital Starter and Digital Preferred for primary outlet and	
Performance Internet	\$141.8
SurePrice ⁵	\$109.9
XFINITY 2300 Latino	
Includes XFINITY TV 300 Latino for primary outlet and Performance	
Internet	\$103 9
SurePrice ⁵	\$99.9
XFINITY 2450 Latino	
Includes XFINITY TV 450 Latino for primary outlet and Performance	
Internet	\$123.9
SurePrices	\$109 9
SurePrice (for 12 month promotion customers subscribing on or before	£104 D
5/19/14 ³	\$104.9
XFINITY 2600 Latino	
Includes Digital Starter, Digital Preferred and XFINITY TV Latino for	0450.0
primary outlet and Performance Internet	\$159.8
SurePrices	\$119.9
XFINITY 2150 Latino	
Includes XFINITY TV 150 Latino for primary outlet and Economy Plus	
Internet	\$57.9

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO®	\$15.00	\$15.00	\$15.00	\$15.00	included	Included	included
Showtime®	\$12.00	\$12.00	\$12.00	\$12.00	\$12,00	Included	Included
Starz ^{e7}	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax ^{er}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included
Sports Entertainment Package®	\$8.95	\$8.95	\$6.95	\$6.95	\$6.95	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom [®] DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10,00	Included	Included
Digital Additional Outlet Service (SD or HD) ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blastl® Speed Upgrade	\$65 95	\$12.00	\$12.00	\$12.00	Included	Included	Included
Extreme 150 Upgrade ¹³	\$99.95	\$46.00	\$46,00	\$46.00	\$34.00	\$34.00	\$34.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xhinity.com/policies

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Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20
XFINITY® VOICE ^{1,36}	

XFINITY Voice-Unlimited"	\$44.9
With TV and Internet Service	\$39.9
XFINITY Voice—Local with More®	\$34.9
With TV or Internet Service	\$24.95

CAREFREE MINUTES® INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific

countries of international regions	
Carefree Minutes Asia 100	\$4 95
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes Mexico 300	\$9.95
Carefree Minutes Mexico 100	\$4.95
Carefree Minutes Western Europe 100	\$4.95
Carefree Minutes Worldwide Select 300	\$9.95

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Voice/Data Modem	\$10.00
New Activation Fee (per occurrence)	\$29.95
Standard Installation (per occurrence)	\$99.00
In-Home Service Visit (XFINITY Voice, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per occurrence)	Replacement Cost

XFINITY® INTERNET^{1,37}

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	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Economy Plus	\$39.95	\$29.95
Performance Starter ³⁰	\$49 95	\$49.95
Performance	\$66 95	\$53 95
Blastl®	\$78.95	\$65.95
Extreme 150 ¹³ (No longer available for new subscription after 7/24/15)	or \$114 95	\$99.95
Extreme 505 ^{13,39}	\$399 95	\$399 95
Voice/Data Modem		\$10.00
Wireless Gateway		\$10.00
Ciena 3931 Modern & Netgear Win	reless Router ⁴⁰	\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each addition	onal, up to 3 additional)	\$9.00
Wireless Adapter (each, one-time of	harge)	\$30.00
Professional Internet Installation	(per occurrence)	\$99 95
Wireless Networking On-Site Pro devices per occurrence; with installat		1
Voice or XFINITY Internet)		\$49.95

Wireless Networking On-Site Professional Set-Up	
(Separate Trip, per occurrence)	\$99 95
Wireless Networking On-Site Professional Set-Up (each	
additional device over 4 devices per occurrence)	\$29.95
Extreme 505 Activation Fee (per occurrence)	\$249.00
Extreme 505 Professional Internet Installation (per	
occurrence)	\$249.00
In-Home Service Visit (XFINITY Internet, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per	
occurrence)	Benlacement Cost

TRIAL PACKAGES

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MyTV Choice Bundle Includes Gel Started, standard definition digital converter and remote	
for primary outlet, XFINITY Performance Internet and XFINITY Voice	
Unlimited *	\$97.95
MyTV Choice Plus Bundle Includes Get Started Plus, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY	
Voice Unlimited"	\$114.95
MyTV Choice Theme Packs ⁴²	
News & Info Includes 19 News and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Enterlainment and lifestyle- oriented: TNT, USA, SyFy, MTV, VH1, Bravo	\$10.00
Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streampix "	\$10.00
Kids Includes 11 Kid and family-friendly channels: ABC Family, Cartoon Network, Disney Channel, Nickelodeon, Sprout	\$10.00

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Not avalable in all areas. May require installation and rom-rebandable installation tolunge Registers signal adapter: Edited/ERT in tiglial convention December 10 1966 of all Intelse Rases including optionnets on Standarset IV Fee and FRG analiable to customer: sup 65- with are head of household and Medicalet ployde at their permanent address. Retaincing any 65-Requires parathase of United Basis: requiritize purchase of United Basic. Requires digital conventing and purchase of Limited Basic and cannot be combined with Expandent Basic Family Teer programming included in Digital Services except for XFINITY TV Lation Requires Digital Statistics of XFINITY TV 45D Latent. Net anatotic to customers with Limited Basic party, includes, a customer ownet, wideo reportment report. An additional Grange with guily for additional CathleGABUs in the same "Orcides data dynamic institution in the same."

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²⁸ Standard/Product installations include video installations up to 125 leaf tom existing Corncast plant, unless noted differently in the local flanchines agreement. Costom installations include installations which require in wall wring or installations include substantiation and the local flanchines agreement. Costom installations include installation, NMINT Niteren - Professional Internet Installation of SMINT V - Unweed or Wated Home Standard installation. Does not include Extreme 50 or Caterner 150 Internet Service Installation in SMINT V - Unweed or Wated Home Standard installation, SMINT V - Unweed or Wated Home Standard or SMINT V - Unweed or Wated Home Standard installation, Does not include Extreme 150 Internet Service Installation control. There are utility, SMINT V - Unweed or Wated Home Standard Installation, Control (1990). The standard installation in SMINT V - Unweed or Wated Home Standard Installation Control (1990). The standard Installation of SMINT V internet - Professional Internet Installation and SMINT V view. Standard Installation Control (1990). The standard Installation SMINT V internet - Professional Internet Installation on Service Protection Plan.
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Services & Pricing

Effective July 01, 2015 Montague, MA

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XFINITY® TV1

BASIC SERVICES Greenfield Limited Basic^{14,15}

orcenticio	
Limited Basic ^{14,15}	\$10 72
Expanded Basic ¹⁸ Includes standard definition digital converter and	
remote for primary outlet	\$59.23
Franchise Related Cost ^{15,17}	\$0.44
Montague	
Limited Basic ^{14,15}	\$8.31
Expanded Basic ¹⁶ Includes standard definition digital converter and	
remote for primary outlel	\$61.64
Franchise Related Cost ^{25,17}	\$0.10
Broadcast TV Fee (all areas)	\$3.25

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music	
Choice® With XFINITY Voice or Internet Service	\$39.95 \$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice [®]	\$69.95
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard delinition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

BASIC AND DIGITAL ANCILLARY SERVICES

HB0 ^{e7}	\$15.00
Showtime®7	\$12.00
Starz ^{er}	\$12.00
Cinemax ^{er}	\$12.00
The Movie Channel®7	\$12.00
Playboy ^{er}	\$19.95
Sports Entertainment Package [®] Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$8. <u>95</u>
Family Tier ¹⁸ includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino ⁷ Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred" Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred plus One Premium ⁴ Includes Digital Preferred and choice of Showtime ¹⁵ , Starz ⁵ , Cinemax ⁶ or The Movie Channel ⁶	\$29.95

Digital Preferred with HBO** Includes Digital Preferred and HBO* \$32.95 Digital Preferred plus Two Premiums⁴ Includes Digital Preferred and choice of two premium channels of Showtime[®], Starz[®], Cinemax[®] or The Movie Channel[®] \$41.95 Digital Preferred with HB0[®] and One Premium[®] Includes Digital Preferred, HB0[®] and choice of Showtime[®], Slarz[®], Cinemax[®] or The Movie Channel[®] \$44.95 Digital Preferred Plus[®] Includes Digital Preferred, HBO[®] and Starz[®] Kink langer availabile for new subscription effective 12/20/14) Digital Premier[®] Includes Digital Preferred, HB0[®], Showtime[®], Starz[®], Cinemax[®] and Sports Entertainment Package \$44.95 \$59.95 HD Technology Fee¹² \$9.95 \$10.00 DVR Service⁹ AnyRoom* DVR Service¹⁸ Digital Additional Outlet Service (SD or HD)¹¹ \$10.00 \$9.95 \$19.95 with DVA Service⁹ with AnyRoom® DVR Service \$19.95 with AnyRoom® DVR Service (client) \$9.95 with CableCARD20 \$7.45 Digital Adapter Additional Outlet Service (SD or HD)²¹ \$2.99 \$2 99 \$2 99 with Digital Economy22 with Family Tier23 with XFINITY TV Latino24 \$2.99

INTERNATIONAL SELECTIONS'

NBA League Pass

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Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SPT (Portuguese)	\$9 99
TV Globo (Portuguese/Brazilian)	\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES25

Eros Now On Demand	\$12 99
Eros Now On Demand w/a South Asian international se	lection \$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Pay-Per-View and On Demand Movies and Events ²⁶ evenl)	(per title or Prices Vary
Streampix""	\$4.99
Vivid On Demand Subscription ²⁸	\$19.99
SPORTS PACKAGES ²⁵	
MLB Extra Innings [®] Cal	1-800-XFINITY for pricing
NHL® Center Ice® Call 1-800-XFINITY for	

VIDEO EQUIPMENT

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VIDEO EGOIPHENT	
Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$2.30
Digital Adapter (Limited Basic Only - Primary Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 3rd Addilional Outlet and above, SD or HD)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$1.00

INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)	initial Installation of Service	After Initial Installation of Service	
Unwired Home ^{29,30} (Standard			
Installation)	\$32.00	N/A	
Wired Home ^{29,30} (Standard Installation)	\$32.00	N/A	
Two Products ³¹	\$80,00	N/A	
Three Products ³²	\$90.00	N/A	
Installation of each Additional Outlet	\$14.40	\$33.20	
Activation of each Additional Outlet	\$610	\$22.95	
Relocate Additional Outlet	\$14.50	\$30.30	
Connect VCR/DVD	\$7.75	\$19.00	
Upgrade/Downgrade of Service (No i	\$0.00		
Upgrade DVR Service		\$28.45	
Upgrade of Service (In-home visit requ	\$28.45		
Downgrade of Service (In-home visit r	\$12.40		
Hourly Service Charge ³⁰ For custom in	\$35.80		
In-Home Service Visit (XEINITY TV)	\$37.05		

REACTIVATION FEES

Office reactivation for XFINITY Internet	\$6.00
Office reactivation for XFINITY Voice	\$6.00
Office reactivation for XFINITY TV	\$1 99
MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTE	D)
Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional	A 0 50
information	\$2 50
Regional Sports Fee ³³ (per month)	\$1.00
Service Protection Plan ²⁴ (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$4.95
X1 Platform Upgrade Fee	\$19.99
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$25.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance

Call 1-800-XFINITY for pricing Call 1-800-XFINITY for pricing

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QUAD PLAY PACKAGES

For SurePrice add ⁴	\$45.00
with Secure 350 add ³	\$49.95
For SurePrice add ⁴	\$35.00
with Secure 300 add ³	\$39.95
PACKAGE PRICING	

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TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle Includes Digital Starter for primary oullet, Performance Internet and	
XFINITY Voice Unlimited " SurePrice" SurePrice (for 12 month promotion customers subscribing before 12/10/13)*	\$147.49 \$124.99 \$119.99
Preferred XF Triple Play Bundle	
Includes Digital Starter and Digital Preferred for primary oullet, Performance Internet and XFINITY Voice Unlimited ¹⁴ SurePrice ⁵	\$160 49 \$144 99
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13) ¹	\$129.99
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14) ⁵	\$134,99
HD Preferred XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred and Starz [®] for primary outlet.	
HD Technology Fee, Performance Internet and XFINITY Voice Unlimited ^{**} SurePrice ⁵	\$170 49 \$154 99
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13) ⁵	\$139 99
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	
3/31/14)5	\$144 99
HD Preferred Plus XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred, HBO* and Starz* for primary	0100 10
outlet, HD Technology Fee, Blast! [®] Internet and XFINITY Voice Unlimited " SumePrice ⁵	\$190.49 \$174.99
SurePrice (for 12 month promotion customers subscribing on or before	φ174 95
12/09/13) ⁵	\$159 99
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	
3/31/14)5	\$164.99

HD Premier XF Triple Play Bundle Includes Digital Starter, Digital Premier and DVR Service or AnyRoom[®] DVR Service for primary outlet, HD Technology Fee, Blastl[®] Internet and XFINITY Voice Unlimited [®] SurePrice[®] SurePrice[®] To anoth promotion customers subscribing before 12/10/13)^a HD Complete XF Triple Play Bundle Includes Digital Starter, Digital Premier, The Movie Channel[®] and AnyRoom[®] DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TWs, HD Technology Fee, Blastl[®] Internet, Wireless Gateway and XFINITY Voice Unlimited [®] SurePrice[®] SurePrice[®] \$215 49 \$184 99 \$179 99 \$245.49 \$224.99 <u>\$219.99</u> Economy Triple Play XF Includes Digital Economy for primary outlet, Economy Plus Internet and XFINITY Voice Local with More[®] \$92.85 XFINITY LATINO PAQUETE TRIPLE KFINITY 3300 Latino Includes KFINITY TV 300 Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited[™] and Carefree Minutes Latin America 300 Can \$134 99 \$124 99 substitute Carefree Minutes Mexico 300 SurePrice⁵ SurePrice* XFINITY 3450 Latino Includes XFINITY 1450 Latino for primary outlet, Performance Internet, XFINITY Vice Unlimited" and Carefree Minutes Latin America 300. Can substitute Carefree Minutes Mexico 300 SurePrice* SurePrice (for 12 month promotion customers subscribing between 12/10/13 and 05/19/14)* SurePrice (for 12 month promotion customers subscribing on or before 12/04/13/ \$142 49 \$134 99 \$124 99 \$119.99 XFINITY 3600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outles, Performance Internet, XFINITY Vocce Unlimited" and Carefree Minutes Latin America 300 Can substitute Carefree Minutes \$160 49 \$144 99 Mexico 300 SurePrice*

XFINITY 3650 Latino Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz ^{&} for primary outlet, HD Technology Fee, Performance Internet, XFINITY Voice Unlimited " and Carefree Minutes Latin America 300 Can substitute Carefree Minutes Mexico 300 SurePrice [®]	\$170 49 \$154 99
XEINITY 3150 Lating	
Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet and XFINITY Voice Unlimited *	\$97.85
DOUBLE PLAY PACKAGES	
Blast Plus'" with HBO®	
Includes Digital Economy, Streampix'" and HBOS for primary outlet and	
Blast!® Internet (No longer available for new subscription after 7/24/15)	\$93.95
SurePrice ⁵	\$74 99
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)6	\$69.99
Internet Plus Includes Limited Basic, HBO ^S , Streampix [®] , standard definition digital	
converter and remote for primary outlet and Performance Internet	\$74.95
SurePrice ⁵	\$64 99
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)5	\$69.99
Preferred XF Double Play Includes Digital Starter and Digital Preferred for primary outlet and	
Performance Internet	\$141.85
SurePrice ^s	\$109.99
XFINITY 2300 Latino	
Includes XFINITY TV 300 Latino for primary outlet and Performance	
Internet	\$103 90
SurePrice ⁵	\$99.99
XFINITY 2450 Latino	
Includes XFINITY TV 450 Latino for primary outlet and Performance	
Internet	\$123 90
SurePrice ⁵	\$109 99
SurePrice (for 12 month promotion customers subscribing on or before 5/19/14/	\$104.99
XFINITY 2600 Latino	
Includes Digital Starter, Digital Preferred and XFINITY TV Latino for	
primary outlet and Performance Internet	\$159 80
SurePrice ⁵	\$119.99
XFINITY 2150 Latino	
Includes XFINITY TV 150 Latino for primary outlet and Economy Plus	
Internet	\$57.90

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier XF ⁶	HD Complete XF ⁶
HBOer	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included	Included
Showtime	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Starzer	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax**	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel ^{e7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included
Sports Entertainment Package*	\$8.95	\$8.95	\$6.95	\$6.95	\$6.95	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom ^e DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD)"	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Feet	\$9.95	\$9.95	\$9.95	included	Included	included	Included
Blasti [®] Speed Upgrade	\$65 95	\$12.00	\$12.00	\$12.00	Included	Included	Included
Extreme 150 Upgrade ¹³	\$99.95	\$46.00	\$46.00	\$46.00	\$34.00	\$34.00	\$34.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service go to xfinity com/policies

GreenfieldMA-PL-R230-07-15 indd 1-6

Convenience Fee-Agent For payment made by phone with a	\$5.99
Customer Care Representative	\$0.99
Unreturned or Damaged Equipment Fees ³⁹ (per piece)	Replacement Cost
Self Install Kit ³⁶	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

XFINITY® VOICE1,37

XFINITY Voice—Unlimited'" With TV and Internet Service	\$44.95 \$39.95	
XFINITY Voice—Local with More®	\$34.95	
With TV or Internet Service	\$24.95	

CAREFREE MINUTES* INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific

countries or international regions	
Carefree Minutes Asia 100	\$4.95
Carefree Minutes Latin America 300	\$9 95
Carefree Minutes Mexico 300	\$9.95
Carefree Minutes Mexico 100	\$4.95
Carefree Minutes Western Europe 100	\$4.95
Carefree Minutes Worldwide Select 300	\$9 95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Voice/Data Modem	\$10.00
New Activation Fee (per occurrence)	\$29.95
Standard Installation (per occurrence)	\$99.00
In-Home Service Visit (XFINITY Voice, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁵ (per piece, per occurrence)	Replacement Cosl

XFINITY[®] INTERNET^{1,38}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Economy Plus	\$39.95	\$29.95
Performance Starter ³⁹	\$49 95	\$49.95
Performance	\$66 95	\$53.95
Blastl [®]	\$78.95	\$65 95
Extreme 150 ¹³ (No longer available for new subscription after 7/24/15)	\$114.95	\$99.95
Extreme 50513,40	\$399.95	\$399.95
Voice/Data Modem	_	\$10.00
Wireless Gateway		\$10.00
Ciena 3931 Modem & Netgear Wirels	ess Router ⁴¹	\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional	, up to 3 additional)	\$9.00

GreenfieldMA-PL-R230-07-15 indd 7-12

Wireless Adapter (each, one-time charge)	\$30.00
Professional Internet Installation (per occurrence)	\$99_95
Wireless Networking On-Site Professional Set-Up (up to 4 devices per occurrence, with installation of XFINITY TV, XFINITY Voice or XFINITY Internet)	\$49 95
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95
Extreme 505 Activation Fee (per occurrence)	\$249 00
Extreme 505 Professional Internet installation (per occurrence)	\$249.00
In-Home Service Visit (XFINITY Internet, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁵ (per piece, per occurrence)	Replacement Cos

TRIAL PACKAGES

MYTY CHOICE^{182,42}

MyTV Choice Bundle

Includes Get Started, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice

Unlimited ' MyTV Choice Plus Bundle

Includes Gel Started Plus, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY \$114 95 Voice Unlimited"

MyTV Choice Theme Packs⁴²

News & Info Includes 19 News and information channels: CNN, Fox	
News, MSNBC, History, HGTV, Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle-	
oriented: TNT, USA, SyFy, MTV, VH1, Bravo	\$10.00

- Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streampix" \$10.00
- Kids Includes 11 Kid and family-friendly channels: ABC Family, \$10.00 Cartoon Network, Disney Channel, Nickelodeon, Sprout

 Cartoon Network, UISREY CRANNEL, Nickelodeon, Sprout
 \$10.00

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⁹ Requires HD Technology Fee, Digital Additional Oxfeet Sameer measured for DVR Service on additional oxfeets. Hot available to existence with Limited Basic every set Digital Additional Oxfeet Service Basic Every Set Digital Service International Sector Digital Service International Sector Digital Service International Oxfeet Service International Sector Digital Service International Digital Service International Sector Digital Service International Sector Digital Service International Digital Sector Digital Service International Digital Sector Digital Sector

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Services & Pricing

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BASIC SERVICES

Bernardston	
Limited Basic ^{14,15}	\$17.10
Expanded Basic ¹⁰ Includes standard definition digital converter and	
remote for primary outlet	\$52.85
Franchise Related Cost ^{15,17}	\$0.29
Northfield	
Limited Basic ^{14,15}	\$17.10
Expanded Basic ¹⁶ Includes standard definition digital converter and	
remote for primary outlet	\$52.85
Franchise Related Cost ^{15,17}	\$0.33
Broadcast TV Fee (all areas)	\$3.25

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music	
Choice [®] With XFINITY Voice or Internet Service	\$39.95 \$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music	Q07.30
Choice [®]	\$69.95
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

BASIC AND DIGITAL ANCILLARY SERVICES

HBO*	\$15.00
Showtime®7	\$12.00
Starz ^{er}	\$12.00
Cinemax ^{er}	\$12.00
The Movie Channel®	\$12.00
Playboy ^{e7}	\$19.95
Sports Entertainment Package [®] Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$8.95
Family Tier ¹⁹ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino ⁷ Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred ¹⁸ Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred plus One Premium ^a Includes Digital Preferred and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95

Digital Preferred with HB0® Includes Digital Preferred and HB0® Digital Preferred plus Two Premiums⁴ Includes Digital Preferred and choice of two premium channels of Showtime®, Starz®, Cinemax® or The Movie Channel® \$32.95 \$41_95 Digital Preferred with HBO® and One Premium⁹ Includes Digital Preferred, HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channet® Movie Channel[®] Digital Preferred Plus[®] Includes Digital Preferred, HBO[®] and Starz[®] (No longer available for new subscription effective 12/20/14) Digital Premier[®] Includes Digital Preferred, HBO[®], Stowtime[®], Starz[®], Cinemax[®] and Sports Entertainment Package HD Technology Fee¹² DVR Service[®] Audioare[®] RUP Service¹⁰ \$44.95 \$44 95 \$59.95 \$9.95 \$10.00 AnyRoom[®] DVR Service¹⁰ \$10.00 Digital Additional Outlet Service (SD or HD)" \$9.95 with DVR Service9 \$19.95 with AnyRoom® DVR Service \$19 95 with AnyRoom® DVR Service (client) \$9.95 with CableCARD²⁰ \$7.45 \$2.99 Digital Adapter Additional Outlet Service (SD or HD)²¹ \$2.99 with Digital Economy²² with Family Tier23 \$2.99 with XFINITY TV Latino24 \$2.99

INTERNATIONAL SELECTIONS7

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Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SPT (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES25

Eros Now On Demand	\$12.99	
Eros Now On Demand w/a South Asian internationa	selection \$9.99	
here! TV On Demand	\$7.99	
The Jewish Channel On Demand	\$6.99	
Too Much for TV On Demand	\$14.99	
Disney Family Movies On Demand	\$5.99	
Gaiam TV Fit & Yoga On Demand	\$6.99	
Pay-Per-View and On Demand Movies and Even event)	ts ^{ra} (per title or Prices Var	
Streampix ^{m27}	\$4.99	
Vivid On Demand Subscription ²⁸	\$19.99	
SPORTS PACKAGES ²⁵		
MLB Extra Innings®	Call 1-800-XFINITY for pricing	
NHL® Center Ice®	Call 1-800-XFINITY for pricing	
NBA League Pass	Call 1-800-XFINITY for pricing	

VIDEO EQUIPMENT

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Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$2.30
Digital Adapter (Limited Basic Only Primary Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only - 3rd Additional Outlet and above,	
SD or HD)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$1.00

INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)	initial installation of Service	After initial Instaliation of Service
Unwired Home ^{29,30} (Standard	***	
Installation)	\$32.00	N/A
Wired Home ^{29,30} (Standard Installation)	\$32.00	N/A
Two Products ³¹	\$80.00	N/A
Three Products ³²	\$90.00	N/A
Installation of each Additional		
Outlet	\$14 40	\$33.20
Activation of each Additional Outlet	\$6.10	\$22 95
Relocate Additional Outlet	\$14,50	\$30.30
Connection of VCR/DVD	\$7.75	\$19.00
Upgrade/Downgrade of Service (No i	n-home visit required)	\$0.00
Upgrade DVR Service	\$28.45	
Upgrade of Service (In-home visit requ	\$28.45	
Downgrade of Service (In-home visit r	\$12.40	
Hourly Service Charge ³⁰ For custom in	\$35.80	
In-Home Service Visit (XFINITY TV)		\$37.05

REACTIVATION FEES

	R021 071
Late Fee	5% of overdu balanc
Returned Payment Item (each)	\$20.0
to collect past due balance or unreturned equipment	\$25.0
Field Collection Charge Visit to customer's residence required	
X1 Platform Upgrade Fee	\$19.9
Service Protection Plan ²⁴ (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$4.9
Regional Sports Fee ³³ (per month)	\$1.0
See www.comcast.com/equipmentpolicy for additional information	\$2.5
Customer-Owned Video Equipment Credit	
MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOT	ED)
Office reactivation for XFINITY TV	\$6.0
Office reactivation for XFINITY Voice	\$6.0
Office reactivation for XFINITY Internet	\$6.0
(NO IN-HOME VISIT REQUIRED-PER OCCURRENCE UNLESS	NOTED)

BUNDLED PACKAGES^{1,2}

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QUAD PLAY PACKAGES QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure 300 add ³	\$39.95
For SurePrice add ⁴	\$35_00
with Secure 350 add ³	\$49.95
For SurePrice add ⁴	\$45.00
TRIPLE PLAY PACKAGES	
Starter XF Triple Play Bundle	
Includes Digital Starter for primary outlet, Performance Internet and	
XFINITY Voice Unlimited	\$147.49
SurePrice ⁵ SurePrice (for 12 month promotion customers subscribing before 12/10/13) ⁵	\$124.99 \$119.99
	φ113.5t
Preferred XF Triple Play Bundle Includes Digital Starter and Digital Preferred for primary outlet.	
Performance Internet and XEINITY Voice (Inlimited)*	\$160.49
SurePrices	\$144.9
SurePrice (for 12 month promotion customers subscribing on or before	
12/09/13) ⁵ SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	\$129.99
3/31/14) ⁵	\$134.99
HD Preferred XF Triple Play Bundle	PIDID
Includes Digital Starter, Digital Preferred and Starz [®] for primary outlet,	
HD Technology Fee. Performance Internet and XFINITY Voice Unlimited	\$170.49
SurePrice ⁵	\$154.99
SurePrice (for 12 month promotion customers subscribing on or before	#100 D/
12/09/13) ⁵ SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	\$139.99
3/31/14) ⁵	\$144.99
HD Preferred Plus XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary	
outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited	\$190.49
SurePrice ^s SurePrice (for 12 month promotion customers subscribing on or before	\$174_99
12/09/13) ⁵	\$159.99
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	
3/31/14)5	\$164.99

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HD Premier XF Triple Play Bundle	
Includes Digital Starter, Digital Premier and DVR Service or AnyRoom®	
DVR Service for primary outlet, HD Technology Fee, Blast!® Internet and	
XFINITY Voice Unlimited"	\$215_4
SurePrice ⁵	\$184.9
SurePrice (for 12 month promotion customers subscribing before 12/10/13) ⁵	\$179.9
HD Complete XF Triple Play Bundle	
Includes Digital Starter, Digital Premier, The Movie Channel [®] and	
AnyRoom® DVR Service for primary outlet, Digital Additional Outlet	
Service on up to 3 TVs, HD Technology Fee, Blast!® Internet, Wireless	
Gateway and XFINITY Voice Unlimited** SurePrice*	\$245_4 \$224_9
SurePrice (for 12 month promotion customers subscribing before 12/10/13) ⁴	\$219.9
	3219.9
Economy Triple Play XF	
Includes Digital Economy for primary oullet, Economy Plus Internet and XEINITY Voice Local with More ³	\$92.8
VEINTER ADDRESS MILLIMOIS.	\$97.0
XFINITY LATING PAQUETE TRIPLE	
AFINITY LATING PAQUETE TRIPLE	
XFINITY 3300 Latino	
Includes XFINITY TV 300 Latino for primary outlet, Performance Internet,	
XFINITY Voice Unlimited" and Carefree Minutes Latin America 300, Can	
substitute Carefree Minutes Mexico 300	\$134.9
SurePrice ⁵	\$124.99
XFINITY 3450 Latino	
Includes XFINITY TV 450 Latino for primary outlet, Performance Internet,	
XFINITY Voice Unlimited [™] and Carefree Minules Latin America 300. Can	A1 10 11
substitute Carefree Minutes Mexico 300	\$142_4 \$134_9
SurePrice (for 12 month promotion customers subscribing between 12/10/13	\$134 9
and 05/19/14)s	\$124.9
SurePrice (for 12 month promotion customers subscribing on or before	
12/09/13)5	\$119.99
XFINITY 3600 Latino	
Includes Digital Starter, Digital Preferred and XFINITY TV Latino for	
primary outlet. Performance Internet, XFINITY Voice Unlimited [™] and	
Carefree Minutes Latin America 300. Can substitute Carefree Minutes	*
Carefree Minutes Latin America 300, Can substitute Carefree Minutes Mexico 300	\$160.4 \$144.9

XFINITY 3650 Latino Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz® for primary outlet. HD Technology Fee, Performance Internet, XFINITY	
Voice Unlimited " and Carefree Minules Latin America 300. Can	
substitute Carefree Minutes Mexico 300. SurePrice ^s	\$170.49 \$154.99
XFINITY 3150 Latino	
Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet and XFINITY Voice Unlimited "	\$97.8
DOUBLE PLAY PACKAGES	
Blast Plus" with HBO*	
Includes Digital Economy, Streampix'* and HBO* for primary outlet and	
Blast!® Internet (No longer available for new subscription after 7/24/15)	\$93.9
SurePrice ⁵	\$74.99
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)5	\$69.99
Internet Plus Includes Limited Basic, HBO [®] , Streampix [®] , standard definition digital	
converter and remote for primary oullet and Performance Internet	\$74.95
SumePrice ⁵	\$64.9
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)5	\$59.99
Preferred XF Double Play	
Includes Digital Starter and Digital Preferred for primary outlet and	
Performance Internet	\$141.8
SurePrice ^s	\$109.99
XFINITY 2300 Latino Includes XFINITY TV 300 Latino for primary outlet and Performance	
Internet	\$103.90
SurePrice ^s	\$99.99
XFINITY 2450 Latino	
Includes XFINITY TV 450 Latino for primary outlet and Performance	
Internet	\$123 90
SurePrice ^s SurePrice (for 12 month promotion customers subscribing on or before	\$109.99
5/19/14) ^s	\$104.99
XEINITY 2600 Lating	410100
Includes Digital Starter, Digital Preferred and XFINITY TV Latino for	
primary outlet and Performance Internet	\$159.80
SurePrice ^s	\$119.99
XFINITY 2150 Latino	
Includes XFINITY TV 150 Latino for primary outlet and Economy Plus	
Internet	\$57.90

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO®?	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included	Included
Showtime ^e	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	included
Starz ^{er}	\$12,00	\$12.00	\$12.00	included	Included	Included	Included
Cinemax ^{e7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel®7	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included
Sports Entertainment Package*	\$8.95	\$8.95	\$6.95	\$6.95	\$6.95	Included	Included
DVR Service [®]	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom® DVR Service®	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD) ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	included	Included
Blast!® Speed Upgrade	\$65.95	\$12.00	\$12,00	\$12.00	Included	Included	Included
Extreme 150 Upgrade ¹³	\$99.95	\$46.00	\$46.00	\$46.00	\$34.00	\$34.00	\$34.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xhmty.com/policies

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Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ²⁵ (per piece)	Replacement Cosl
Self Install Kit ³⁶	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

XFINITY[®] VOICE^{1,37}

XFINITY Voice—Unlimited [™]	\$44 95
With TV and Internet Service	\$39 95
XFINITY Voice—Local with More®	\$34 95

CAREFREE MINUTES* INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific

countries or international regions	
Carefree Minutes Asia 100	\$4 95
Carefree Minutes Latin America 300	\$9 95
Carefree Minutes Mexico 300	\$9 95
Carefree Minutes Mexico 100	\$4 95
Carefree Minutes Western Europe 100	\$4.95
Carefree Minutes Worldwide Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDIC	CATED)
Voicemail	\$3 95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Voice/Data Modem	\$10.00
New Activation Fee (per occurrence)	\$29 95
Standard Installation (per occurrence)	\$99.00
In-Home Service Visit (XFINITY Voice, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees35 (per piece, per	

occurrence) Replacement Cost

XFINITY® INTERNET^{1,38}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Economy Plus	\$39.95	\$29 95
Performance Starter ³⁹	\$49 95	\$49.95
Performance	\$66 95	\$53 95
Blast!®	\$78.95	\$65.95
Extreme 150 ¹³ (No longer available for new subscription after 7/24/15)	\$114.95	\$99.95
Extreme 50513,40	\$399.95	\$399.95
Voice/Data Modem		\$10.00
Wireless Gateway		\$10.00
Ciena 3931 Modem & Netgear Wireless Router ⁴¹		\$19.95
Additional IP Address (lirst)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00

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Unreturned or Damaged Equipment Fees ³⁵ (per piece, per occurrence)	Replacement Cos
In-Home Service Visit (XFINITY Internet, per occurrence)	\$40.0
occurrence)	\$249.0
Extreme 505 Professional Internet Installation (per	
Extreme 505 Activation Fee (per occurrence)	\$249.0
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.9
(Separale Trip, per occurrence)	\$99.9
Wireless Networking On-Site Professional Set-Up	
Wireless Networking On-Site Professional Set-Up (up to 4 devices per occurrence; with installation of XFINITY TV, XFINITY Voice or XFINITY Internet)	\$49.9
Professional Internet Installation (per occurrence)	\$99.9
Wireless Adapter (each, one-time charge)	\$30.0

TRIAL PACKAGES

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MYTV CHOICE ^{142,42}	
MyTV Choice Bundle Includes Get Started, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited"	\$97.95
MyTV Choice Plus Bundle Includes Get Started Plus, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited "	\$114 95
MyTV Choice Theme Packs ⁴³	
News & Info Includes 19 News and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle- oriented: TNT, USA, SyFy, MTV, VH1, Bravo	\$10.00
	\$10.00
Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streampix**	

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- ⁸ Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only. ⁶ Solid only with Digital Additional Outlet Service out to g to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional instalation. Not available to customers with Limited Basic only.

- Installation of the second seco

- Launo Noi avalable to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same

- equipment credit. An additional charge will apply for additional CableCARDs in the same device. In cludes dyillal additional charge will apply for additional cableCARDs in the same device. In cludes dyillal additional charge will apply the device additional cable consequently to dyillal service on early order. Does the molecular devices to 0m behavior do catorial prefamilies. The device of the device of the device additional cables consequently requires the distances of a screep provide the early cable additional cables consequently prefamilies. The device of the device of the device additional cables consequently requires the distances of a screep provide the early cables additional cables additional cables of the device prefamilies of the device of the device of the device additional cables additional cables requires dyill a conserve on provide the early the device additional cables additional cables additional cables of the device of the device additional cables additional cables requires dyill a conserve on provide the device additional cables additional cables additional cables additional the device of the device additional cables additional cables additional cables additional cables additional cables additional cables additional the device additional cables additional additional cables additional cables additional cables additional additional cables additional additional cables additional cables additional additional cables additio
- control comp service with Contest in or out of sesson, will remain empired in the auto-ennexual program. Price of Pay-Par-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per View or On Demand Movie or events of displayed prior to the completion of the Pay-Per View or On Demand Movie or events of displayed prior to the completion of the Pay-Per View or On Demand Movie or events Payumes diptal converter and Linked Basic to increase Steamant' on television. Steamant' Pay or NU Compade XF Inple Flay, ND content impures subscription to HID Technology free Strammon to HID compade XF Inple Flay, ND content mayness subscription to HID Technology free Strammon to HID compade XF Inple Flay, ND content mayness subscription to HID Technology free Strammon to HID compade XF Inple Flay, ND content mayness subscription to HID Technology adapted the HID Strammon tempore XMINT' View, Intheret a service of Minemat Concat subport Movie and Strammon to the one with interest service. Internat second the out adapted Movie and Strammon tempore to Elimina the Stramma Concat Concept Strammes Interest. Previous Initiated Basic and dight converter, Not annual basic Basic Strammon to Strammon Strame to Diverse Strammon to Stramma Strammon St
- activation feed. Standard Medium untilfations include index installiations up to 125 feet from existing Concast Janii: unless noted differently in the local franchise agreement. Codom installiators include installiations which require its wait wring or installiations in extensive deg cellega. Australiation installiations in the concentration of the second second second second second installiations in the second second second second second second second installiations in the second second
- pashi, unless noted differently in the local faulchice agreement. Cactorn installations in exolution of anti-system and wave per antidiations in existence of Winel Home Standard Instantiation of antidiations in existence of Winel Home Standard Instantiation of antidiations in existence of Winel Home Standard Instantiation (Winel Home Standard Installation of Winel Home Standard Installation of Winel Home Standard Installation of Winel Home Standard Installation (Winel Home Standard Installation of Winel Home Standard Installation of Winel Home Standard Installation (Winel Home Standard Installation of Winel Home Standard Installation (Winel Home Standard Installation CHMIT) Winer at the Installation and XHITY Vice Standard Installation (Winel Home Standard Installation CHMIT) Winer at the Installation and AMINTY Vice Standard Installation Standard Installation and AMINTY Vice Standard Installation Standard Installation and AMINTY Vice Standard Installation Standard Installation and AMINTY Vice Standard Installation Stephenicity of exclusion (Standard Installation and AMINT) Vice Standard Installation Stephenicity of exclusion (Standard Installation and Standard Installation Charge Standard Installation Stephenicity of exclusion (Standard Installation Stephenicity) of exclusion (Standard Installation Charge Stephenicity of Under CHMIT) Vice Installation (Standard Installation Charge Standard Installation (Standard Installation Charge and Under Stephenicity) of Under CHMIT (Standard Installation Information Regarding XFINITY Vice princips of Information Information Information Regarding XFINITY Internet glo Information Regarding XFINITY Vice Princips of Information Information Regarding XFINITY (Standard Installation Charge Winel Standard Installation Charge Standard Regard Charge) and Information Regarding XFINITY (Standard Installation Regarding XFINITY (Standard Installation Charge) and Information Regarding XFINITY (Standard Installation Regarding XFINITY (Standard Installat

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Services & Pricing

Effective July 01, 2015 Shelburne, MA



1-800-XFINITY | xfinity.com



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XFINITY[®] TV¹

BASIC SERVICES	
Limited Basic ¹⁴	\$1710
Broadcast TV Fee	\$3 25
Expanded Basic ¹⁵ Includes standard definition digital converter and	
remote for primary outlet	\$52.85
Franchise Related Cost ¹⁶	\$0.59

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music	
With XFINITY Voke or Internet Service	\$39.95 \$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access Io Pay-Per-View and On Demand programming and Music Choice®	\$69.95
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary oullet	\$69.95

BASIC AND DIGITAL ANCILLARY SERVICES

HBO ^{e7}	\$15.00
Showtime®7	\$12.00
Starz ^e '	\$12.00
Cinemax ⁹⁷	\$12.00
The Movie Channel®?	\$12.00
Playboy ^{e7}	\$19.95
Sports Entertainment Package ⁹ Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$8.95
Family Tier ¹⁷ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14 95
XFINITY TV Latino ⁷ Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred ¹⁸ Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred plus One Premium [®] Includes Digital Preferred and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred with HBO** Includes Digital Preferred and HBO*	\$32.95
Digital Preferred plus Two Premiums ⁶ Includes Digital Preferred and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$41.95
Digital Preferred with HBO° and One Premium [®] Includes Digital Preferred, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$44.95
Digital Preferred Plus ^e Includes Digital Preferred, HBO [®] and Starz [®] (No longer available for new subscription effective 12/20/14)	\$44.95

Digital Premier® Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and Sports Entertainment Package HD Technology Fee¹² DVR Service® AnyRoom® DVR Service® \$59.95 \$9.95 \$10.00 \$10.00 Digital Additional Outlet Service (SD or HD)¹¹ \$9.95 with AnyRoom* DVR Service with AnyRoom* DVR Service with AnyRoom* DVR Service with AngRoom* DVR Service (client) with CableCARD¹⁹ \$19.95 \$19.95 \$9.95 \$7.45 Digital Adapter Additional Outlet Service (SD or HD)²⁰ \$2.99 with Digital Economy² \$2.99 with Family Tier22 \$2.99 with XFINITY TV Latino23 \$2.99

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INTERNATIONAL SELECTIONS7

T.

Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14,99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SPT (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19,99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES24

\$12.99
\$9.99
\$7.99
\$6,99
\$14,99
\$5,99
\$6.99
Prices Vary
\$4.99
\$19.99
Y for pricing
Y for pricing

MLD EXtra innings*	Gail 1-000-APTIVITY for pricing
NHL [®] Center Ice [®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

VIDEO EQUIPMENT

Limited Basic Only Converter	\$1 00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$2,30
Digital Adapter (Limited Basic Only - Primary Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Oullet,	
SD or HD)	\$0.00

SD or HD)		\$0.50
CableCARD (first card in device)		\$0.00
CableCARD (second card in same devic	e)	\$1.00
INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{28,39} (Standard Installation)	\$32.00	N/A
Wired Home ^{28,29} (Standard Installation)	\$32.00	N/A
Two Products ³⁰	\$80.00	N/A
Three Products ³¹	\$90.00	N/A
Installation of each Additional Outlet	\$14.40	\$33.20
Activation of each Additional Outlet	\$6.10	\$22.95
Relocate Additional Outlet	\$14.50	\$30.30
Connect VCR/DVD	\$7.75	\$19.00
Upgrade/Downgrade of Service (No in	n-home visit required)	\$0.00
Upgrade DVR Service		\$28.45
Upgrade of Service (In-home visit requ	ired)	\$28.45
Downgrade of Service (In-home visit re	equired)	\$12.40
Hourly Service Charge ²⁹ For custom in	stallation work	\$35.80
In-Home Service Visit (XFINITY TV)		\$37.05
REACTIVATION FEES (NO IN-HOME VISIT REQUIREDPER	OCCURRENCE UNLES	SS NOTED)
Office reactivation for XFINITY Intern	net	\$6 00
Office reactivation for XFINITY Voice		\$6.00
Office reactivation for XFINITY TV		\$6.00

Digital Adapter (Limited Basic Only - 3rd Additional Outlet and above,

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NO	TED)
Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2 50
Regional Sports Fee ⁷² (per monlh)	\$1.00
Service Protection Plan ³³ (per month) Inside home wiring protection for cable TV, high speed Internet and phone services	\$4.95
X1 Platform Upgrade Fee	\$19.99
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$25.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Convenience Fee-Agent For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ³⁴ (per piece)	Replacement Cost
Self install Kit™	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handting	\$5.95
TV Guide* Weekly Magazine (per month)	\$4.20

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BUNE	LED	PACKA	GES ^{1,2}

QUAD PLAY PACKAGES

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with Secure 300 add ³	\$39.95
For SurePrice add ⁴	\$35.00
with Secure 350 add ³	\$49_95
For SurePrice add ⁴	\$45.00

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Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Internet and XFINITY Voice Unlimited " SurePrice" SurePrice (for 12 month promotion customers subscribing before 12/10/13)	\$147.49 \$124 99 \$119.99
Preferred XF Triple Play Bundle	
Includes Digital Starter and Digital Preferred for primary outlet,	
Performance Internet and XFINITY Voice Unlimited "	\$160 49
SurePrice ⁵	\$144.99
SurePrice (for 12 month promotion customers subscribing on or before	
12/09/13)5	\$129 99
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	\$104.00
3/31/14)5	\$134.99
HD Preferred XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred and Starz [®] for primary outlet,	
HD Technology Fee, Performance Internet and XFINITY Voice Unlimited	
SurePrice ⁶	\$154.99
SurePrice (for 12 month promotion customers subscribing on or before	4400.00
12/09/13) ⁵ Supplies //s.12 month assuration surthment subscribing 12/10/12 three	\$139 99
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14) ⁵	\$144.99
And and a second s	Ø144.55
HD Preferred Plus XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary	
outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited	
SurePrice ⁵	\$174 99
SurePrice (for 12 month promotion customers subscribing on or before	\$159.99
12/09/13) ⁵ SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	2123.33

HD Premier XF Triple Play Bundle Includes Digital Starter, Digital Premier and DVR Service or AnyRoom [®] DVR Service for primary outlet. HD Technoloov Fee. Blastt [®] Internet and	
XFINITY Voice Unlimited * SurePrice*	\$215 49 \$184 99
SurePrice (for 12 month promotion customers subscribing before 12/10/13)5	\$179.99
HD Complete XF Triple Play Bundle Includes Digital Starter, Digital Premier, The Movie Channel [®] and AnyRoom [®] DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blasti [®] Internet, Wireless Gateway and XFINITY Voice Unlimited [®] SurePrice [®] SurePrice [®] to 12 month promotion customers subscribing before 12/10/13) ⁶	\$245 49 \$224 99 \$219.99
Economy Triple Play XF	Ψ210.00
Includes Digital Economy for primary outlet, Economy Plus Internet and XFINITY Voice Local with More [®]	\$92.85
XFINITY LATINO PAQUETE TRIPLE	_
XFINITY 3300 Latino Includes XFINITY TV 300 Latino for primary outlet, Performance Internet,	
XFINITY Voice Unlimited * and Carefree Minutes Latin America 300 Can	
substitute Carefree Minutes Mexico 300 SurePrice ⁶	\$134 99 \$124 99
XFINITY 3450 Latino	
Includes XFINITY TV 450 Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited ^{**} and Carefree Minutes Latin America 300 Can	
substitute Carefree Minutes Mexico 300	\$142.49
SurePrice ⁹ SurePrice (for 12 month promotion customers subscribing between 12/10/13	\$134.99
and 05/19/14)5	\$124.99
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13) ⁵	\$119.99
XFINITY 3600 Latino	ψ115 J
Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited " and	
Includes Digital Starter, Digital Preferred and XFINITY TV Latino for	\$160.49

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Includes XFINITY TV 150 Latino for primary outlet and Economy Plus	\$57.90
SurePrice ⁶ XFINITY 2150 Latino	\$119 99
XFINITY 2600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet and Performance Internet	\$159.80
5/19/14) ⁵	\$104.99
SurePrice (for 12 month promotion customers subscribing on or before	
Internet SumPrice ⁵	\$123 9 \$109 9
Includes XFINITY TV 450 Latino for primary outlet and Performance	¢100.0/
XFINITY 2450 Latino	4000
Internet SurePrice ⁵	\$103.90
Includes XFINITY TV 300 Latino for primary outlet and Performance	
SurePrice ^s XFINITY 2300 Latino	\$109 99
Includes Digital Starter and Digital Preferred for primary outlet and Performance Internet	\$141 8
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)* Preferred XF Double Play	\$59.99
SurePrice ⁵	\$64.99
converter and remote for primary outlet and Performance Internet	\$74.9
Internet Plus Includes Limited Basic, HBO ^s , Streampix "_standard definition digital	
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)*	\$69.99
Blasti [®] Internet (No longer available for new subscription after 7/24/15) SurePrice ^s	\$93.9 \$74.9
Includes Digital Economy, Streampix " and HBO® for primary outlet and	
DOUBLE PLAY PACKAGES Blast Plus'" with HBO®	
XFINITY 3150 Latino Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet and XFINITY Voice Unlimited "	\$97.8
SurePrice ⁵	\$154.9
Voice Unlimited * and Carefree Minutes Latin America 300 Can substitute Carefree Minutes Mexico 300	\$170 4
for primary outlet, HD Technology Fee, Performance Internet, XFINITY	
Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz ³	

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier XF ⁶	HD Complete XF
HBO ^{e7}	\$15 00	\$15.00	\$15.00	\$15.00	Included	Included	Included
Showtime**	\$12.00	\$12-00	\$12.00	\$12.00	\$12.00	Included	Included
Starz ^{er}	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax ^{er}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel®7	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	included
Sports Entertainment Package*	\$8.95	\$8.95	\$6.95	\$6.95	\$6.95	Included	Included
DVR Service*	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom® DVR Service®	\$10.00	\$10.00	\$10.00	\$10.00	S10.00	Included	Included
Digital Additional Outlet Service (SD or HD)"	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast!® Speed Upgrade	\$65.95	\$12 00	\$12.00	\$12 00	Included	Included	Included
Extreme 150 Upgrade ¹³	\$99.95	\$46.00	\$46.00	\$46.00	\$34.00	\$34 00	\$34.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service go to xfinity.com/policies

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XFINITY® VOICE1,36

XFINITY Voice—Unlimited [™]	\$44 95
With TV and Internet Service	\$39 95
XFINITY Voice—Local with More*	\$34 95 \$24 95

CAREFREE MINUTES* INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific

countries or international regions	
Carefree Minutes Asia 100	\$4.95
Carefree Minutes Latin America 300	\$9 95
Garefree Minutes Mexico 300	\$9.95
Carefree Minutes Mexico 100	\$4,95
Carefree Minutes Western Europe 100	\$4.95
Carefree Minutes Worldwide Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3 95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Voice/Data Modem	\$10 00
New Activation Fee (per occurrence)	\$29.95
Standard Installation (per occurrence)	\$99.00
In-Home Service Visit (XFINITY Voice, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per	
occurrence)	Replacement Cost

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Economy Plus	\$39.95	\$29.95
Performance Starter ³⁸	\$49 95	\$49 95
Performance	\$66.95	\$53.95
Blast!®	\$78.95	\$65.95
Extreme 150 ¹³ (No longer available fo new subscription after 7/24/15)	\$114.95	\$99.95
Extreme 505 ^{13,39}	\$399.95	\$399.95
Voice/Data Modem		\$10.00
Wireless Gateway		\$10.00
Ciena 3931 Modern & Netgear Wire	eless Router ⁴⁰	\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each addition	nal, up to 3 additional)	\$9.00
Wireless Adapter (each, one-time ch	arge)	\$30.00
Professional Internet Installation (per occurrence)	\$99.95
Wireless Networking On-Site Profi devices per occurrence; with installation		
Voice or XFINITY Internet)		\$49.95
Wireless Networking On-Site Profe (Separate Trip, per occurrence)	essional Set-Up	\$99.95
Wireless Networking On-Site Prof additional device over 4 devices per or		\$29.9

Extreme 505 Activation Fee (per occurrence)	\$249 00
Extreme 505 Professional Internet Installation (per	
occurrence)	\$249.00
In-Home Service Visit (XFINITY Internet, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per	
occurrence)	Replacement Cos
TRIAL PACKAGES ¹	

MYTV CHOICE 182,41

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MyTV Choice Bundle	-
Includes Get Started, standard definition digital converter and remole for primary outlet, XFINITY Performance Internet and XFINITY Voice	
Unlimited "	\$97.95
MyTV Choice Plus Bundle includes Get Started Plus, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited"	\$114.95
MyTV Choice Theme Packs ^{s7}	
News & Info Includes 19 News and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel	\$10 00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle- oriented: TNT, USA, SyFy, MTV, VH1, Bravo	\$10.00

Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streampix" \$10.00

Kids Includes 11 Kid and family-friendly channels: ABC Family. Cartoon Network, Disney Channel, Nickelodeon, Sprout \$10.00

 Carton Network, Disney Channel, Nickelodeon, Sprout
 \$1000

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Requires digital converter and purchase of Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV

- Latino. Requires Diplin Starter or XFINITY 1V 450 Latino. Net available to customers with Lamine Basic only. Includes a customer-owned video experiment prodit. An adhitron Charge will apply for additional CableCARDs in the same dowce.

- equipment pretert. An additional charge will apply for additional CableCARDs in the same device. Includes digital addition there will apply for additional CableCARDs in the same degrad service digital addition there will be additional cablecard access to the Demand catellet or premisent channels. Not invariable to explanment with Linkad Earce colo. Requires Tampia Economy in provider: Does on the include access to On Demand canding or premisent channels. Not invariable to explain the explanation of the explanation
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- achailon fies: Stantautor/Product installations include video installations up to 129 feed new metang Concast part, unless noted differently in the local handwar algementar. Location assistations of installations which require in-walk wring or assistations in entrashed dep callings, basemants, or crawl spaces.

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⁶ MyTV Choice is available on a Inal basis only and may be decontinued by Conneast at any time. MyTV Choice Requires purchase of Cell Stated or Cell Stated Plus, XYIMTY Performance Internet Service and XYIMTY Vertormance Internet and/ox XYIMTY Vertore will not be eligible for MyTV choice Bundess michailing MyTV Choice Theme Packs and will receive Limited Basis, while panels will be an eligible for MyTV Choice Theme Packs and will receive Limited Basis whee service, Cell Stated (\$24,35 per month before \$4.02 discount with MyTV Choice Bunde) michales Limited Basis, additional digital channels, stated definition converter and tematile for primary outlet. Cell Stated Plus (\$44,35 per month before \$6.87 discount with MyTV Choice Bandes Limited and additional lightal channels. For More Information on MyTV Choice themes packs sequer purchase of Gell Stated an Gel Stated Plus. For more information on MyTV Choice go to www.Xindy.com/mytychaice ł

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Services & Pricing

Effective July 01, 2015 Pelham, MA

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1-800-XFINITY | xfinity.com



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XFINITY[®] TV¹

BASIC SERVICES

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Amherst	
Limited Basic ¹⁴	\$11.20
Expanded Basic ¹⁵ Includes standard definition digital converter and remote for primary outlet	\$58.75
Franchise Related Cost ¹⁶	\$0.87
Pelham	
Limited Basic ¹⁴	\$12.02
Expanded Basic ¹⁵ Includes standard definition digital converter and remote for primary outlet	\$57,93
Broadcast TV Fee (all areas)	\$3.25
DIGITAL SERVICES	
Digital Economy Includes Limited Basic, additional digital channels	

and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music	
Choice [®] With XFINITY Voice or Internet Service	\$39 95 \$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice [®]	\$69 95
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary oullet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

BASIC AND DIGITAL ANCILLARY SERVICES

HB0 ⁺⁷	\$15.00
Showtime®7	\$12.00
Starz ^{e7}	\$12.00
Cinemax ^{er}	\$12.00
The Movie Channel®7	\$12.00
Playboy ^{er}	\$19.95
Sports Entertainment Package ⁸ Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$8.95
Family Tier ¹⁷ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino ⁷ Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred ¹⁸ Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred plus One Premium [®] Includes Digital Preferred and choice of Showlime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred with HBO® Includes Digital Preferred and HBO®	\$32.95

choice of two premium channels of Showtime ^s , Starz ^s , Cinemax ^s or The Movie Channel ^s	\$41.95
Digital Preferred with HBO® and One Premium Includes Digital	
Preferred, HBO® and choice of Showlime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$44.95
Digital Preferred Plus ⁶ Includes Digital Preferred, HBO [®] and Starz [®] (No longer available for new subscription effective 12/20/14)	\$44.95
Digital Premier ^e Includes Digital Preferred, HBO [*] , Showlime [*] , Starz [*] , Cinemax [®] and Sports Entertainment Package	\$59.95
	\$9.95
HD Technology Fee ¹² DVR Service ⁹	\$10.00
AnyRoom® DVR Service ¹⁰	\$10.00
Digital Additional Outlet Service (SD or HD) ¹¹	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom® DVR Service	\$19.95
with AnyRoom® DVR Service (client)	\$9.95
with CableCARD ¹⁹	\$7.45
Digital Adapter Additional Outlet Service (SD or HD)?	\$2.99
with Digital Economy21	\$2.99
with Family Tier22	\$2.99
with XFINITY TV Latino23	\$2.99

INTERNATIONAL SELECTIONS'

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Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandanin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SPT (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁴

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Pay-Per-View and On Demand Movies and Events ⁷⁵ (per title or event)	Prices Vary
Streamplx ¹¹²⁰	\$4.99
Vivid On Demand Subscription27	\$19.99

SPORTS PACKAGES²⁴

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Call 1-800-XFINITY for pricing
Call 1-800-XFINITY for pricing
Call 1-800-XFINITY for pricing

VIDEO EQUIPMENT

Limited Basic Only Converter	\$1.00
and the second	
Digital Converter	\$2.50
Remote Control	\$0,18
HD Digital Converter (Limited Basic Only)	\$2.30
Digital Adapter (Limited Basic Only - Primary Outlet, SD or HD)	\$0.00
Digital Adapter (Limiled Basic Only - 1st and 2nd Additional Oullet,	
SD or HD)	\$0.00
Digital Adapter (Limited Basic Only - 3rd Additional Outlet and above,	
SD or HD)	\$0.50
CableCARD (lirst card in device)	\$0.00
CableCARD (second card in same device)	\$1.00

INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)	initial Installation of Service	After Initial Installation of Service
Unwired Home ^{28,29} (Standard		
Installation)	\$32.00	N/A
Wired Home28,29 (Standard Installation)	\$32.00	N/A
Two Products ³⁰	\$80.00	N/A
Three Products ³¹	\$90.00	N/A
Installation of each Additional Outlet	\$14.40	\$33.20
Activation of each Additional Outlet	\$610	\$22.95
Relocate Additional Outlet	\$14 50	\$30.30
Connect VCR/DVD	\$7.75	\$19 00
Upgrade/Downgrade of Service (No i	n-home visit required)	\$0.00
Upgrade DVR Service		\$28.45
Upgrade of Service (In-home visit requ	ired)	\$28.45
Downgrade of Service (In-home visit r	\$12 40	
Hourly Service Charge ²⁹ For custom in	\$35.80	
In-Home Service Visit (XFINITY TV)		\$37.05

REACTIVATION FEES

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(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLES	S NOTED)
Office reactivation for XFINITY Internet	\$6.00
Office reactivation for XFINITY Voice	\$6.00
Office reactivation for XFINITY TV	\$1 99
MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NO	TED)
Customer-Owned Video Equipment Credit	
See www.comcast.com/equipmentpolicy for additional	
information	\$2 50
Regional Sports Fee ³²	
(per month)	\$1.00
Service Protection Plan ³³ (per month) Inside home wiring	
protection for cable TV, high-speed Internet and phone services	\$4.95
X1 Platform Upgrade Fee	\$19 99
Field Collection Charge Visit to customer's residence required	
to collect past due balance or unreturned equipment	\$25.00
Returned Payment Item (each)	\$20.00
	5% of overdue
Late Fee	balance

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BUNDLED PACKAGES^{1,2}

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PACKAGE PRICING	
with Secure 300 add ³	\$39.95
For SurePrice add ⁴	\$35,00
with Secure 350 add ³	\$49.95
For SurePrice add*	\$45,00
TRIPLE PLAY PACKAGES	
Starter XF Triple Play Bundle	
Includes Digital Starter for primary outlet, Performance Internet and	
XFINITY Voice Unlimited [™]	\$147.49
SurePrice ⁵	\$124,99
SurePrice (for 12 month promotion customers subscribing before 12/10/13)5	\$119,99
Preferred XF Triple Play Bundle	
Includes Digital Starler and Digital Preferred for primary outlet, Performance Internet and XFINITY Voice Unlimited."	A100 4
SurePrice ^s	\$160.49 \$144.99
SurePrice (for 12 month promotion customers subscribing on ar before	ψ144,5
12/09/13)5	\$129.9
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	\$40 4 OF
3/31/14)5	\$134.9
HD Preferred XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred and Starz [®] for primary outlet,	a
HD Technology Fee, Performance Internet and XFINITY Voice Unlimited [~] SurePrice ⁵	\$170.49 \$154.99
SurePrice (for 12 month promotion customers subscribing on or before	\$134.9
12/09/13)5	\$139.99
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	
3/31/14) ^s	\$144,9
HD Preferred Plus XF Triple Play Bundle	
Includes Digital Starter, Digital Preferred, HBO [®] and Starz [®] for primary	
outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited	\$190.4
SurePrice ⁵ SurePrice (for 12 month promotion customers subscribing on or before	\$174.9
12/09/13) ⁵	\$159.9
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru	
3/31/14)5	\$164.99

HD Premier XF Triple Play Bundle

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HD Premier XF Triple Play Bundle	
Includes Digital Starter, Digital Premier and DVR Service or AnyRoom®	
DVR Service for primary outlet, HD Technology Fee, Blast! [®] Internet and	
XFINITY Voice Unlimited [™]	\$215.49
SurePrice ⁵	\$184.99
SurePrice (for 12 month promotion customers subscribing before 12/10/13) ^s	\$179_99
HD Complete XF Triple Play Bundle	
Includes Digital Starter, Digital Premier, The Movie Channel® and	
AnyRoom [®] DVR Service for primary oullet, Digital Additional Outlet	
Service on up to 3 TVs, HD Technology Fee, Blast!® Internet, Wireless	
Gateway and XFINITY Voice Unlimited *	\$245.49
SurePrice ⁵	\$224.99
SurePrice (for 12 month promotion customers subscribing before 12/10/13)5	\$219.99
Economy Triple Play XF	
Includes Digital Economy for primary outlet, Economy Plus Internet and	
XFINITY Voice Local with More®	\$92.85
XFINITY LATINO PAQUETE TRIPLE	
XFINITY 3300 Latino	
Includes XFINITY TV 300 Latino for primary outlet, Performance Internet,	
XFINITY Voice Unlimited * and Carefree Minutes Latin America 300 Can	
substitute Carefree Minules Mexico 300	\$134.99
SurePrice ⁶	\$124.99
XFINITY 3450 Latino	
Includes XFINITY TV 450 Latino for primary outlet, Performance Internet,	
XFINITY Voice Unlimited [™] and Carefree Minutes Latin America 300_ Can	
substitute Carefree Minutes Mexico 300	\$142.49
SurePrice ⁵ SurePrice (for 12 month promotion customers subscribing between 12/10/13	\$134.99
and 05/19/14)s	\$124.99
SurePrice (for 12 month promotion customers subscribing on or before	Ψ12-1 J.
12/09/13)5	\$119_99
XFINITY 3600 Latino	
Includes Digital Starter, Digital Preferred and XFINITY TV Latino for	
primary outlet. Performance Internet. XFINITY Voice Unlimited ** and	
Carefree Minutes Latin America 300, Can substitute Carefree Minutes	
Mexico 300	\$160.49
SurePrices	\$144.99

XFINITY 3650 Latino Includes Digital Slarter, Digital Preferred, XFINITY TV Latino and Starz [®]	
for primary outlet, HD Technology Fee, Performance Internet, XFINITY	
Voice Unlimited " and Carefree Minutes Latin America 300 Can	
substitute Carefree Minutes Mexico 300.	\$170.49
SurePrice ^s	\$154,99
XFINITY 3150 Latino	
Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet and XFINITY Voice Unlimited [™]	607.05
and Armitit voice onlinited	\$97.85
DOUBLE PLAY PACKAGES	
Blast Plus" with HBO®	
Includes Digital Economy, Streampix" and HBO [®] for primary outlet and	
Blast! [®] Internet (No longer available for new subscription after 7/24/15)	\$93,95
SurePrice ⁵	\$74.99
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)5	\$69,99
Internet Plus	
Includes Limited Basic, HBO®, Streampix®, standard definition digital	
converter and remote for primary outlet and Performance Internet SumPrice ⁵	\$74.95 \$64.99
SurePrice (for 12 month promotion customers subscribing before 9/29/2014) ^s	\$59.99
Preferred XF Double Play	00000
Includes Digital Starter and Digital Preferred for primary outlet and	
Performance Internet	\$141.85
SurePrice ⁵	\$109.99
XFINITY 2300 Latino	
Includes XFINITY TV 300 Latino for primary outlet and Performance	
Internet	\$103.90
SurePrice ⁵	\$99.99
XFINITY 2450 Latino	
Includes XFINITY TV 450 Latino for primary outlet and Performance	
Internel	\$123.90
SurePrice ⁵ SurePrice (for 12 month promotion customers subscribing on or before	\$109.99
5/19/14)s	\$104.99
XFINITY 2600 Latino	
Includes Digital Starter, Digital Preferred and XFINITY TV Latino for	
	\$159.80
primary oullet and Performance Internet	

Includes XFINITY TV 150 Latino for primary outlet and Economy Plus Internet

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier XF ⁶	HD Complete XF ⁶
HB0 ^{e7}	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included	Included
Showtime®?	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Starz ^e 7	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel®7	\$12,00	\$12.00	\$12.00	\$12,00	\$12.00	\$12.00	Included
Sports Entertainment Package*	\$8.95	\$8.95	\$6.95	\$6.95	\$6.95	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom® DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD)"	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast!® Speed Upgrade	\$65.95	\$12.00	\$12.00	\$12.00	Included	Included	Included
Extreme 150 Upgrade ¹²	\$99.95	\$46.00	\$46.00	\$46.00	\$34.00	\$34.00	\$34.00

Refer to the last page for additional information For information about XFINITY policies and terms of service, go to xtinity com/policies

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\$57.90

Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ³⁴ (per piece)	Replacement Cos
Self Install Kit ³⁵	\$15 00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

XFINITY® VOICE1,36

XFINITY Voice—Unlimited [™]	\$44 95
With TV and Internet Service	\$39 95
XFINITY Voice—Local with More®	\$34 95
With TV or Internet Service	\$24 95

CAREFREE MINUTES" INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific

\$4.95
\$9.95
\$9 95
\$4.95
\$4.95
\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3 95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Voice/Data Modem	\$10.00
New Activation Fee (per occurrence)	\$29.95
Standard Installation (per occurrence)	\$99.00
In-Home Service Visit (XFINITY Voice, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per	
occurrence)	Replacement Cost

XFINITY® INTERNET^{1,37}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Economy Plus	\$39.95	\$29.95
Performance Starter ³⁸	\$49 95	\$49.95
Performance	\$66.95	\$53 95
Blast!®	\$78.95	\$65.95
Extreme 150 ¹³ (No longer available for new subscription after 7/24/15)	\$114.95	\$99.95
Extreme 50513,39	\$399 95	\$399 95
Voice/Data Modem		\$10.00
Wireless Gateway		\$10.00
Ciena 3931 Modem & Netgear Wirele	ess Router ⁴⁰	\$19.95
Additional IP Address (lirst)		\$4.95
Additional IP Address (each additioned	L up to 3 additional)	\$9.00

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Wircless Adapter (each, one-lime charge)	\$30.00
Professional Internet Installation (per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (up to 4 devices per occurrence; with installation of XFINITY TV, XFINITY	\$49.95
Voice or XFINITY Internet)	
Wireless Networking On-Site Professional Set-Up (Separale Trip, per occurrence)	\$99.95
Wircless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95
Extreme 505 Activation Fee (per occurrence)	\$249.00
Extreme 505 Professional Internet Installation (per occurrence)	\$249.00
In-Home Service Visit (XFINITY Internet, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per occurrence)	Replacement Cos

TRIAL PACKAGES¹

MYTV CHOICE^{182,41}

MyTV Choice Bundle

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Includes Get Started, standard definition digital converter and remote

for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited

MyTV Choice Plus Bundle Includes Get Started Plus, standard definition digital converter and

remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited * \$114 95

\$97.95

MyTV Choice Theme Packs⁴²

- News & Info Includes 19 News and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel \$10,00 Entertainment & Lifestyle Includes 31 Entertainment and lifestyle
- oriented: TNT, USA, SyFy, MTV, VH1, Bravo \$10 00 Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM
- \$10.00 plus Streampix * Kids Includes 11 Kid and family-friendly channels: ABC Family,
- Cartoon Network, Disney Channel, Nickelodeon, Sprout \$10.00

Carloon Network, Disney Channel, Nickelodeon, Spicol Stockers, Concised Samier Structure, Carloon Network, Disney Channel, Nickelodeon, Spicol Stockers, Concised Samier Stockers, Stockers Stockers, Stockers,

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⁹ Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only. Solver on why Drein' And percent Outlet Service to put the TVS, assumming 3 clients per those percent. Requires HD Technology Fee and publicational mistalation. Not available to unstructive with Limited Basic only. Not available to Limited Basic only customers. Digital service lier on additional outlet corresponds to oligial service lier on primary outlet. ¹⁰ Not available to Customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD opcommunity.

- ¹ Not available to customers with Limited basis only. Most subscribe to Nu Technology Feb to receive HD programming nearest HD programming Not available in all areas May require installation and non-refundable installation charge. "Requires digital adopter, CableCARD or digital converter. Requires play hase of Limited Basis: "Franchise Inhumed Costs are costs associated with promoting puckir, inclusional another promotinent access families and papeneon analys other models costs in your community." Frankires Inhumed Costs are costs associated with promoting puckir, inclusional another promoting the converts and public lasses of Limited Rest and convolte to exvisiting with Frankisk Rases. Family Tex programming moused on Deptal Sorvors becopt for XTINITY TV Latino. Requires Digital Starter or XFINITY TV 450 Lating
- ⁹ Nol available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same

- equipment credit. An additional charge will apply for additional CableCARDs in the same device includes digital additional charge will apply for additional CableCARDs in the same device includes digital scheme for or yearang, winth Toser on the studied access to for Devinant contents on premium character. And available to customers with Linded Basic content on premium character. And available to customers with Linded Basic content on premium character. And available to customers with Linded Basic content. Belguins Character or in scheme programming public Reguess RNMV 11 Val datus estimative programming public Reguess and the Val datus estimative and the scheme adaptive transfere programmer at the Reguess and the Reguess Anther Same and Reguess and the scheme adaptive transfere programmer at the reguess and the Reguess and the scheme and the Reguess and the reguess and the scheme and the Reguess and reguess and reguess and the reguess and reguess and reguess and the reguess and reguess and the reguess and reg
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- plant: unless operal differentity in the local functions agreement. Caston restatutions include installations unless restatutions in well events of the statution of the statution of the statutions. *Science of the statution of the*

- money back guarantee * Requires Extreme 505.

Attachment B

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Cable Expansion Program - Comcast Proposal

Cable Expansion Program - Comcast Proposal

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									***Begin Sensitive Information	ive Information	
Town	Aerial Mileage	UG Mileage	Total Mileage	STD Passings	LD #1	LD #2	Commercial	Total Passings	Total Cost	Total MBI Allocation	Total Comcast Allocation
Buckland, MA	6.00	0.00	6.00	62	∞	2	0	72			
Chester, MA	25.90	1.30	27.20	170	26	27	6	232			
Conway, MA	19.14	0.00	19.14	139	26	20	0	185			
Hardwick, MA	20.10	0.10	20.20	127	21	30	4	182			
Huntington, MA	8.00	0.00	8.00	49	6	4	1	63		the state	
Montague, MA	6.30	0.20	6.50	49	10	9	1	66	+	the there	
Pelham, MA	1.70	0.00	1.70	20	0	0	1	21			
Northfield, MA	5.20	0.00	5.20	24	∞	15	1	48			
Shelburne, MA	17.73	0.00	17.73	127	19	∞	б	163	NIS N	E SUN SU	
	110.07	1.60	111.67	767	127	112	26	1032			a there
											State of the state

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End Sensitive Information ***

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Comcast Cable 3303 Main Street Springfield, MA 01107

July 30, 2015

Philip F. Holahan Deputy Executive Director and General Counsel Massachusetts Technology Collaborative Massachusetts Broadband Institute 75 North Drive Westborough, MA 01581-3340

> Re: Request for Confidential Treatment of Sensitive Information Submitted by Comcast Cable Communications in Response to RFQ No. 2015-MBI-03 (Request for Qualifications for Cable System Extensions)

Dear Mr. Holahan:

Please find enclosed the submission of Comcast Cable Communications, LLC ("Comcast") in the above referenced proceeding. Comcast requests that the information identified therein as "Sensitive Information" be treated as such pursuant to the Massachusetts Technology Collaborative (MTC) "Policy and Procedures Regarding Submission of 'Sensitive Information."" The Sensitive Information should remain confidential and exempted from public disclosure under the Massachusetts Public Records Act and any other applicable public disclosure requirement.

The information that has been redacted from the public filing and that Comcast considers Sensitive Information relates to Comcast's construction cost and cost-of-service estimates. This is competitively sensitive information that qualifies under the Trade Secret Exemption to the Public Records Act (Exemption (g)). Exemption (g) provides for the confidential treatment of the following:

trade secrets or commercial or financial information voluntarily provided to an agency for use in developing governmental policy and upon a promise of confidentiality; but this subclause shall not apply to information submitted as required by law or as a condition of receiving a governmental contract or other benefit.

All relevant criteria are met. (1) Comcast's cost-of-service estimates are closely guarded, commercially sensitive information that could put Comcast in a competitive disadvantage if publicly disclosed. (2) Comcast is under no legal compulsion to provide the information. Rather, it is being provided voluntarily to the MTC in response to the Cable System Extension RFQ. (3) The information will be used for developing government policy; the MTC and the Massachusetts Broadband Institute (MBI) will use this information to determine who should receive MBI funding. (4) Comcast would not

provide the information if it did not believe it was entitled to, and would receive, confidential treatment. Finally, as noted, Comcast is under no legal compulsion to provide the information and will not be receiving a government benefit as a condition for doing so.

The information should also be classified as Competitively Sensitive under Exemption (h) – the competitive bidding exemption. However, because the information qualifies for confidential treatment under the Trade Secret Exemption, Comcast asks that the information not be made public after the contracts are awarded.

If you have any questions regarding this matter, please do not hesitate to contact me at 617-945-2595 (<u>Alicia_Matthews@cable.comcast.com</u>).

Very truly yours,

Alicia Matthews

cc: Elizabeth Copeland