

Frequently Asked Questions

NOFO No. 2026-Cyber-01

Is a match required for grants?

Yes. Grants may fund up to one-third of the cost of the services provided by CyberTrust Massachusetts plus an onboarding fee (if applicable). Grantees are required to use non-MassTech funds for the remainder of the scope of work.

Can grants fund Application Control/Zero Trust and/or Extended Detection and Response (XDR) services but not Managed Detection and Response?

Not unless the applicant is already receiving MDR services from CyberTrust. Application Control/Zero Trust (Threatlocker) and XDR services are add-on services to the Managed Detection and Response (MDR) service at this time. Organizations must be receiving or applying to receive MDR services from CyberTrust in order to obtain a grant for Application Control/Zero Trust and/or XDR services.

Can a municipality that has already received a grant under this program for a Technology Upgrade project apply for a grant for SOC services?

Yes, but applications from entities that have not yet received a grant under the program will be prioritized.

What is the price of CyberTrust SOC services?

CyberTrust determines the price of SOC services. Interested applicants should contact CyberTrust for information about SOC services pricing.

Can a municipality already receiving SOC services from CyberTrust apply for a grant?

Yes, but grants will only fund scopes of work that expand the SOC service the municipality is currently receiving.

Is there a required start date for SOC services?

No, but applications to fund SOC services scopes of work with imminent start dates will be prioritized.

If I do not receive a grant during this application round, but still begin a SOC services contract with CyberTrust, can I apply again utilizing the start date of the contract?

Yes – applicants that do not initially receive a grant due to limits on available program funding will be eligible to receive funding for SOC services contracts executed after the date of their original application if additional program funding becomes available.

Are grantees that receive funding for SOC services required to report metrics to the MassCyberCenter?

No, metrics reporting will not be required because CyberTrust will be reporting those to MassCyberCenter.